

SENATE BILL 238

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2lr0128
CF HB 443

By: **The President (By Request – Administration) and Senators King, Madaleno, Manno, Montgomery, Peters, Pinsky, Pugh, Raskin, Robey, and Rosapepe Rosapepe, Kelley, Klausmeier, and Middleton**

Introduced and read first time: January 20, 2012
Assigned to: Finance

Committee Report: Favorable with amendments
Senate action: Adopted with floor amendments
Read second time: March 21, 2012

CHAPTER _____

1 AN ACT concerning

2 **Maryland Health Benefit Exchange Act of 2012**

3 FOR the purpose of requiring the Board of Trustees of the Maryland Health Benefit
4 Exchange, subject to a certain waiver, to submit certain regulations to certain
5 legislative committees under certain circumstances; requiring the Board to have
6 a certain number of standing advisory committees; requiring the Maryland
7 Health Benefit Exchange to make certain qualified dental plans and qualified
8 vision plans available to certain individuals and employers in a certain manner
9 and on or before a certain date; requiring the Exchange, to the extent necessary,
10 to modify a certain format to accommodate differences in certain plan options;
11 requiring the Exchange to establish and implement certain navigator programs;
12 prohibiting the Exchange from making available any vision plan that is not a
13 qualified vision plan; authorizing the Exchange to enter into certain agreements
14 or memoranda of understanding with another state under certain
15 circumstances; requiring the Exchange to seek to achieve a certain enrollment
16 and ~~use a certain market impact to pursue certain objectives~~ decrease the
17 number of State residents without health insurance coverage; authorizing the
18 Exchange to employ certain alternative contracting options and active
19 purchasing strategies under certain circumstances and for a certain purpose;
20 requiring certain participation requirements for certain carriers to be
21 suspended under certain circumstances; requiring the Exchange, before
22 employing an alternative contracting option or active purchasing strategy, to
23 submit a certain plan, within a certain timeframe, to certain legislative

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

~~Strike out~~ indicates matter stricken from the bill by amendment or deleted from the law by amendment.



1 committees for review and comment; providing that the SHOP Exchange shall
2 be a separate insurance market within the Exchange for small employers and
3 may not be merged with the individual market of the Individual Exchange;
4 requiring the SHOP Exchange to be designed in a certain manner; requiring the
5 SHOP Exchange to allow qualified employers to designate a certain coverage
6 level ~~or~~, or a carrier or a certain insurance holding company system, for a
7 certain purpose; authorizing the SHOP Exchange to allow qualified employers
8 to designate certain qualified dental plans and qualified vision plans to be made
9 available to their employees; authorizing the SHOP Exchange to reassess and
10 modify the design of the SHOP Exchange under certain circumstances;
11 requiring the SHOP Exchange to implement any modification of offerings and
12 choice through regulations adopted by the SHOP Exchange; establishing certain
13 navigator programs for the SHOP Exchange and the Individual Exchange;
14 establishing certain requirements for the navigator programs; ~~authorizing~~
15 requiring a SHOP Exchange navigator program and an Individual Exchange
16 navigator program to take certain actions; establishing certain duties of a
17 SHOP Exchange navigator and an Individual Exchange navigator; prohibiting a
18 SHOP Exchange navigator and an Individual Exchange navigator from taking
19 certain actions; prohibiting the Maryland Insurance Commissioner, in the
20 Commissioner's role as a member of the Board, from participating in certain
21 matters under certain circumstances; providing that a carrier is not responsible
22 for the activities and conduct of a SHOP Exchange navigator, an Individual
23 Exchange navigator entity, or an Individual Exchange navigator; establishing a
24 certain licensing process and qualifications for SHOP Exchange navigators;
25 requiring the SHOP Exchange and the Exchange to establish and administer
26 certain insurance producer authorization ~~programs~~ processes; requiring the
27 SHOP Exchange and the Exchange to develop, implement, and update certain
28 training programs; requiring the Individual Exchange to consult with the
29 Commissioner and the Department of Health and Mental Hygiene for a certain
30 purpose; requiring the Commissioner to enter into certain memoranda of
31 understanding; authorizing the Commissioner to require the Individual
32 Exchange to make certain information available to the Commissioner and
33 submit a certain corrective plan under certain circumstances; requiring the
34 Exchange to establish and administer a certain Individual Exchange navigator
35 certification program; specifying the consumer assistance services that are
36 required, and are not required, to be provided by an Individual Exchange
37 navigator; providing for the authorization of Individual Exchange navigator
38 entities; specifying the scope of the authorization; authorizing and requiring an
39 Individual Exchange navigator entity to take certain actions; prohibiting an
40 Individual Exchange navigator entity from receiving certain compensation and
41 providing certain information or services; authorizing the Commissioner to take
42 certain disciplinary actions against an Individual Exchange navigator entity
43 under certain circumstances; establishing certain qualifications for certification
44 as an Individual Exchange navigator; authorizing the ~~Maryland Insurance~~
45 Commissioner to take certain disciplinary actions against certain individuals
46 under certain circumstances; requiring the Commissioner, the Exchange, the
47 SHOP Exchange, and the Individual Exchange to adopt certain regulations;

1 providing that certain provisions of this Act may not prohibit certain
2 organizations or units of government from providing certain services, subject to
3 certain requirements; providing that certain provisions of this Act do not
4 require certain programs to provide certain financial support to the Individual
5 Exchange for certain services; requiring certain financing arrangements
6 between the Exchange and certain programs to be governed by a certain
7 memorandum of agreement; requiring the Exchange to certify certain dental
8 plans as qualified dental plans and certain vision plans as qualified vision
9 plans; altering certain requirements for certification as a qualified health plan;
10 authorizing the Exchange to determine whether a carrier may elect to include
11 certain nonessential benefits in a qualified health plan; providing that a
12 qualified health plan is not required to provide certain essential benefits under
13 certain circumstances; altering certain provisions of law relating to the offering
14 and pricing of oral and dental benefits; establishing certain requirements for
15 qualified vision plans offered through the Exchange; providing that a managed
16 care organization may not be required to offer a certain plan in the Exchange;
17 authorizing the Exchange to establish additional requirements for qualified
18 dental plans under certain circumstances; providing for the selection of the
19 State benchmark plan; providing for the implementation and operation of
20 certain reinsurance and risk adjustment programs; requiring the Exchange to
21 establish a certain fraud, waste, and abuse detection and prevention program;
22 prohibiting certain health insurance carriers from offering certain health
23 benefit plans in the small group market or the individual market ~~under certain~~
24 ~~circumstances~~ unless the carriers also offer certain health benefit plans in the
25 SHOP Exchange and the Individual Exchange; establishing certain exemptions
26 to the requirement that the carriers offer the plans; requiring the Commissioner
27 to establish certain procedures for a carrier to submit certain evidence relating
28 to certain exemptions; authorizing the Commissioner, in consultation with the
29 Exchange, to assess the impact of certain exemptions and alter the exemptions
30 based on the assessment; requiring certain health insurance carriers to offer a
31 certain catastrophic plan in the Exchange; defining certain terms; repealing and
32 altering certain definitions; making certain stylistic ~~and~~, clarifying, and
33 conforming changes; providing for the construction of certain provisions of this
34 Act; requiring the Exchange to conduct certain studies, in consultation with
35 certain entities and persons, and report certain findings and recommendations
36 to the Governor and the General Assembly on or before certain dates;
37 establishing a certain joint legislative and executive committee; requiring the
38 committee to conduct a certain study, in consultation with certain entities and
39 stakeholders, of financing mechanisms for the Exchange and to report its
40 findings and recommendations to the Governor and the General Assembly on or
41 before a certain date; providing that certain requirements of this Act shall be
42 subject to certain clarification; authorizing the Board to adopt interim policies
43 for a certain purpose, pending adoption of regulations and after receiving
44 certain comment; providing for the effective dates of this Act; and generally
45 relating to health insurance regulation and the Maryland Health Benefit
46 Exchange.

1 BY renumbering
 2 Article – Insurance
 3 Section 31–110
 4 to be Section 31–118
 5 Annotated Code of Maryland
 6 (2011 Replacement Volume)

7 BY repealing and reenacting, with amendments,
 8 Article – Health – General
 9 Section 15–101.1
 10 Annotated Code of Maryland
 11 (2009 Replacement Volume and 2011 Supplement)

12 BY repealing and reenacting, with amendments,
 13 Article – Insurance
 14 Section 15–1204, 15–1205, 15–1303, 31–101, 31–102(d), 31–106(c) and (g),
 15 31–108, 31–109, and 31–111
 16 Annotated Code of Maryland
 17 (2011 Replacement Volume)

18 BY adding to
 19 Article – Insurance
 20 Section 15–1204.1, 31–109 through 31–114, 31–116, and 31–117
 21 Annotated Code of Maryland
 22 (2011 Replacement Volume)

23 Preamble

24 WHEREAS, The federal Patient Protection and Affordable Care Act (Affordable
 25 Care Act), as amended by the federal Health Care and Education Reconciliation Act of
 26 2010, requires each state, by January 1, 2014, to establish a health benefit exchange
 27 that makes available qualified health plans to qualified individuals and employers,
 28 and meets certain other requirements; and

29 WHEREAS, Maryland’s Health Benefit Exchange (Exchange), if successful, will
 30 make health care coverage accessible to thousands of Marylanders who have never
 31 before been able to obtain the insurance necessary for financial security, health, and
 32 well-being; and

33 WHEREAS, The Exchange will build on the success of the small group market
 34 and make health insurance available with subsidies to certain small employers; and

35 WHEREAS, In addition to those who will secure health insurance for the first
 36 time, the Exchange will benefit all Marylanders, as broader coverage results in
 37 increased revenues, decreased uncompensated care, improved population health, and
 38 reduced health care costs; and

1 WHEREAS, The Maryland Health Benefit Exchange Act of 2011, Chapter 2 of
2 the Acts of the General Assembly of 2011, established the governance and structure of
3 the Exchange, and directed its Board to undertake six policy studies and make
4 recommendations necessary to inform further development of its operating model and
5 functions; and

6 WHEREAS, After conducting these studies and incorporating the input of its
7 advisory groups established under the law to help guide its work, the Exchange Board
8 issued a report and recommendations to the Governor and General Assembly on
9 December 23, 2011; and

10 WHEREAS, The Board has developed a set of seven principles – accessibility,
11 affordability, sustainability, stability, health equity, flexibility, and transparency –
12 which reflect its goals for establishing a successful Exchange and which guided its
13 decision-making in the development of its recommendations; and

14 WHEREAS, These guiding principles are intended to ensure that the
15 Exchange’s policies, functions, and operations (1) make health care coverage more
16 accessible to Marylanders; (2) promote affordable coverage; (3) contribute to the
17 Exchange’s long-term sustainability; (4) build on the strengths of the State’s existing
18 health care system to support the Exchange’s stability; (5) address longstanding
19 disparities in health care access and health outcomes; (6) facilitate flexibility to enable
20 the Exchange to respond nimbly to changes in the insurance market, health care
21 delivery system, and economic conditions while also maintaining sensitivity and
22 responsiveness to consumer needs and demands; and (7) function with the
23 transparency necessary to render it accountable, accessible, and easily understood by
24 the public; and

25 WHEREAS, Pursuant to these principles, the State seeks to give effect to such
26 policies, embodied in the Board’s recommendations, which are critical to the successful
27 functioning of the Exchange; and

28 WHEREAS, The State seeks to ensure that the Exchange succeed and be
29 operational in accordance with federal deadlines established by the Affordable Care
30 Act, and at the same time that it continue its step-by-step approach to the
31 development of the Exchange; and

32 WHEREAS, The State seeks to enact at this time those recommendations which
33 are necessary to ensure that development of the Exchange remains on track and in
34 compliance with federal timelines; now, therefore,

35 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF
36 MARYLAND, That Section(s) 31–110 of Article – Insurance of the Annotated Code of
37 Maryland be renumbered to be Section(s) 31–118.

38 SECTION 2. AND BE IT FURTHER ENACTED, That the Laws of Maryland
39 read as follows:

Article – Health – General

15-101.1.

(A) Except as otherwise provided in this subtitle, a managed care organization is not subject to the insurance laws of the State or to the provisions of Title 19 of this article.

(B) A MANAGED CARE ORGANIZATION MAY NOT BE REQUIRED TO OFFER A QUALIFIED PLAN, AS DEFINED IN § 31-101 OF THE INSURANCE ARTICLE, IN THE MARYLAND HEALTH BENEFIT EXCHANGE.

Article – Insurance

15-1204.

(A) THIS SECTION APPLIES TO A CARRIER WITH RESPECT TO ANY HEALTH BENEFIT PLAN THAT IS:

(1) A GRANDFATHERED HEALTH PLAN, AS DEFINED IN § 1251 OF THE AFFORDABLE CARE ACT;

(2) ISSUED, DELIVERED, OR RENEWED IN THE STATE ON OR BEFORE DECEMBER 31, 2013; AND

(3) RENEWED IN THE STATE AFTER DECEMBER 31, 2013.

~~(a)~~ (B) In addition to any other requirement under this article, a carrier shall:

(1) have demonstrated the capacity to administer the health benefit plan, including adequate numbers and types of administrative personnel;

(2) have a satisfactory grievance procedure and ability to respond to enrollees' calls, questions, and complaints;

(3) provide, in the case of individuals covered under more than one health benefit plan, for coordination of coverage under all of those health benefit plans in an equitable manner; and

(4) design policies to help ensure adequate access to providers of health care.

~~(B) (1) EXCEPT AS PROVIDED IN THIS SUBSECTION, A CARRIER MAY NOT OFFER HEALTH BENEFIT PLANS IN THE SMALL GROUP MARKET IN THE~~

~~STATE UNLESS THE CARRIER ALSO OFFERS QUALIFIED HEALTH PLANS IN THE SMALL BUSINESS HEALTH OPTIONS PROGRAM OF THE MARYLAND HEALTH BENEFIT EXCHANGE IN COMPLIANCE WITH THE REQUIREMENTS OF TITLE 31 OF THIS ARTICLE.~~

~~(2) A CARRIER THAT REPORTS LESS THAN \$20,000,000 IN ANNUAL PREMIUMS WRITTEN FROM ALL HEALTH BENEFIT PLANS OFFERED BY THE CARRIER IN THE SMALL GROUP MARKET IN THE STATE IS EXEMPT FROM THE REQUIREMENT IN PARAGRAPH (1) OF THIS SUBSECTION IF:~~

~~(i) THE COMMISSIONER DETERMINES THAT THE CARRIER COMPLIES WITH THE PROCEDURES ESTABLISHED BY THE COMMISSIONER FOR SUBMITTING EVIDENCE EACH YEAR THAT THE CARRIER MEETS THE REQUIREMENTS NECESSARY TO QUALIFY FOR THIS EXEMPTION; AND~~

~~(ii) WHEN THE CARRIER CEASES TO MEET THE REQUIREMENTS FOR THE EXEMPTION, THE CARRIER PROVIDES TO THE COMMISSIONER IMMEDIATE NOTICE AND ITS PLAN FOR COMING INTO COMPLIANCE WITH THE REQUIREMENT TO OFFER QUALIFIED HEALTH PLANS IN THE SMALL BUSINESS HEALTH OPTIONS PROGRAM OF THE MARYLAND HEALTH BENEFIT EXCHANGE.~~

~~(3) THE COMMISSIONER, IN CONSULTATION WITH THE MARYLAND HEALTH BENEFIT EXCHANGE, MAY ASSESS THE IMPACT OF THE EXEMPTION IN PARAGRAPH (2) OF THIS SUBSECTION AND, BASED ON THAT ASSESSMENT, ALTER THE AMOUNT OF ANNUAL PREMIUMS NECESSARY TO QUALIFY FOR THE EXEMPTION.~~

~~[(b)] (C) A person may not offer a health benefit plan in the State unless the person offers at least the Standard Plan.~~

~~[(c)] (D) A carrier may not offer a health benefit plan that has fewer benefits than those in the Standard Plan.~~

~~[(d)] (E) A carrier may offer benefits in addition to those in the Standard Plan if:~~

~~(1) the additional benefits:~~

~~(i) are offered and priced separately from benefits specified in accordance with § 15-1207 of this subtitle; and~~

~~(ii) do not have the effect of duplicating any of those benefits; and~~

- 1 (2) the carrier:
- 2 (i) clearly distinguishes the Standard Plan from other offerings
3 of the carrier;
- 4 (ii) indicates the Standard Plan is the only plan required by
5 State law; and
- 6 (iii) specifies that all enhancements to the Standard Plan are not
7 required by State law.

8 **[(e)] (F)** Notwithstanding subsection ~~(e)~~ **(C)** of this section, a health
9 maintenance organization may provide a point of service delivery system as an
10 additional benefit through another carrier regardless of whether the other carrier also
11 offers the Standard Plan.

12 **[(f)] (G)** A carrier may offer coverage for dental care and services as an
13 additional benefit.

14 **[(g)] (H)** (1) In this subsection, “prominent carrier” means a carrier that
15 insures at least 10% of the total lives insured in the small group market.

16 (2) (i) A prominent carrier shall offer a wellness benefit for a
17 health benefit plan offered under this subtitle.

18 (ii) A carrier that is not a prominent carrier may offer a
19 wellness benefit for a health benefit plan offered under this subtitle.

20 (3) A carrier may not condition the sale of a wellness benefit to a small
21 employer on participation of the eligible employees of the small employer in wellness
22 programs or activities.

23 **15-1204.1.**

24 **(A) THIS SECTION APPLIES TO A CARRIER WITH RESPECT TO ANY**
25 **HEALTH BENEFIT PLAN THAT:**

26 **(1) IS NOT A GRANDFATHERED HEALTH PLAN, AS DEFINED IN §**
27 **1251 OF THE AFFORDABLE CARE ACT; AND**

28 **(2) IS ISSUED, DELIVERED, OR RENEWED IN THE STATE ON OR**
29 **AFTER JANUARY 1, 2014.**

30 **(B) (1) EXCEPT AS PROVIDED IN THIS SUBSECTION AND § 31-110(F)**
31 **OF THIS ARTICLE, A CARRIER MAY NOT OFFER HEALTH BENEFIT PLANS TO**
32 **SMALL EMPLOYERS IN THE STATE UNLESS THE CARRIER ALSO OFFERS**

1 QUALIFIED HEALTH PLANS, AS DEFINED IN § 31-101 OF THIS ARTICLE, IN THE
2 SMALL BUSINESS HEALTH OPTIONS PROGRAM OF THE MARYLAND HEALTH
3 BENEFIT EXCHANGE IN COMPLIANCE WITH THE REQUIREMENTS OF TITLE 31
4 OF THIS ARTICLE.

5 (2) A CARRIER IS EXEMPT FROM THE REQUIREMENT IN
6 PARAGRAPH (1) OF THIS SUBSECTION IF:

7 (I) THE REPORTED TOTAL AGGREGATE ANNUAL EARNED
8 PREMIUM FROM ALL HEALTH BENEFIT PLANS OFFERED TO SMALL EMPLOYERS
9 IN THE STATE FOR THE CARRIER AND ANY OTHER CARRIERS IN THE SAME
10 INSURANCE HOLDING COMPANY SYSTEM, AS DEFINED IN § 7-101 OF THIS
11 ARTICLE, IS LESS THAN \$20,000,000;

12 (II) THE COMMISSIONER DETERMINES THAT THE CARRIER
13 COMPLIES WITH THE PROCEDURES ESTABLISHED UNDER PARAGRAPH (3) OF
14 THIS SUBSECTION; AND

15 (III) WHEN THE CARRIER CEASES TO MEET THE
16 REQUIREMENTS FOR THE EXEMPTION, THE CARRIER PROVIDES TO THE
17 COMMISSIONER IMMEDIATE NOTICE AND ITS PLAN FOR COMPLYING WITH THE
18 REQUIREMENT IN PARAGRAPH (1) OF THIS SUBSECTION.

19 (3) THE COMMISSIONER SHALL ESTABLISH PROCEDURES FOR A
20 CARRIER TO SUBMIT EVIDENCE EACH YEAR THAT THE CARRIER MEETS THE
21 REQUIREMENTS NECESSARY TO QUALIFY FOR AN EXEMPTION UNDER
22 PARAGRAPH (2) OF THIS SUBSECTION.

23 (4) NOTWITHSTANDING THE EXEMPTION PROVIDED IN
24 PARAGRAPH (2) OF THIS SUBSECTION, THE COMMISSIONER, IN CONSULTATION
25 WITH THE MARYLAND HEALTH BENEFIT EXCHANGE:

26 (I) MAY ASSESS THE IMPACT OF THE EXEMPTION PROVIDED
27 IN PARAGRAPH (2) OF THIS SUBSECTION AND, BASED ON THAT ASSESSMENT,
28 ALTER THE LIMIT ON THE AMOUNT OF ANNUAL PREMIUMS THAT MAY NOT BE
29 EXCEEDED TO QUALIFY FOR THE EXEMPTION; AND

30 (II) SHALL MAKE ANY CHANGE IN THE EXEMPTION
31 REQUIREMENT BY REGULATION.

32 15-1205.

33 (a) (1) THIS SUBSECTION APPLIES TO A CARRIER WITH RESPECT TO
34 ANY HEALTH BENEFIT PLAN THAT IS:

1 ~~(I)~~ A GRANDFATHERED HEALTH PLAN, AS DEFINED IN §
 2 1251 OF THE AFFORDABLE CARE ACT;

3 (II) ISSUED, DELIVERED, OR RENEWED IN THE STATE ON OR
 4 BEFORE DECEMBER 31, 2013; AND

5 ~~(III) RENEWED IN THE STATE AFTER DECEMBER 31, 2013.~~

6 [(1)] (2) In establishing a community rate for a health benefit plan, a
 7 carrier shall use a rating methodology that is based on the experience of all risks
 8 covered by that health benefit plan without regard to any factor not specifically
 9 authorized under this subsection or subsection [(f)] (G) of this section.

10 [(2)] (3) A carrier may adjust the community rate only for:

11 (i) age;

12 (ii) geography based on the following contiguous areas of the
 13 State:

14 1. the Baltimore metropolitan area;

15 2. the District of Columbia metropolitan area;

16 3. Western Maryland; and

17 4. Eastern and Southern Maryland; and

18 (iii) health status, as provided in subsection [(f)] (G) of this
 19 section.

20 [(3)] (4) Rates for a health benefit plan may vary based on family
 21 composition as approved by the Commissioner.

22 [(4)] (5) (i) Subject to subparagraph (ii) of this paragraph, after
 23 applying the risk adjustment factors under paragraph [(2)] (3) of this subsection, a
 24 carrier may offer a discount not to exceed 20% to a small employer for participation in
 25 a wellness program.

26 (ii) A discount offered under subparagraph (i) of this paragraph
 27 shall be:

28 1. applied to reduce the rate otherwise payable by the
 29 small employer;

- 1 2. actuarially justified;
- 2 3. offered uniformly to all small employers; and
- 3 4. approved by the Commissioner.

4 **(B) (1) THIS SUBSECTION APPLIES TO A CARRIER WITH RESPECT TO**
5 **ANY HEALTH BENEFIT PLAN THAT:**

6 **(I) IS NOT A GRANDFATHERED HEALTH PLAN, AS DEFINED**
7 **IN § 1251 OF THE AFFORDABLE CARE ACT; AND**

8 **(II) IS ISSUED, DELIVERED, OR RENEWED IN THE STATE ON**
9 **OR AFTER JANUARY 1, 2014.**

10 **(2) IN ESTABLISHING A PREMIUM RATE FOR A HEALTH BENEFIT**
11 **PLAN, A CARRIER SHALL USE A RATING METHODOLOGY THAT IS BASED ON THE**
12 **EXPERIENCE OF ALL RISKS COVERED BY THAT HEALTH BENEFIT PLAN WITHOUT**
13 **REGARD TO ANY FACTOR NOT SPECIFICALLY AUTHORIZED UNDER THIS**
14 **SUBSECTION.**

15 **(3) IN ACCORDANCE WITH § 2701(A) OF THE AFFORDABLE CARE**
16 **ACT, A PREMIUM RATE MAY VARY ONLY BY:**

17 **(I) WHETHER THE HEALTH BENEFIT PLAN COVERS AN**
18 **INDIVIDUAL OR A FAMILY;**

19 **(II) RATING AREA;**

20 **(III) AGE, EXCEPT THAT A RATE MAY NOT VARY BY MORE**
21 **THAN 3 TO 1 FOR ADULTS; AND**

22 **(IV) TOBACCO USE, EXCEPT THAT A RATE MAY NOT VARY BY**
23 **MORE THAN 1.5 TO 1.**

24 **(4) A RATE MAY NOT VARY BY ANY FACTOR THAT IS NOT**
25 **SPECIFIED IN PARAGRAPH (3) OF THIS SUBSECTION.**

26 **[(b)] (C) (1) A carrier shall apply all risk adjustment factors under**
27 **subsections (a) and [(f)] (G) of this section consistently with respect to all health**
28 **benefit plans that are:**

29 **(I) issued, delivered, or renewed in the State; AND**

1 (II) GRANDFATHERED HEALTH PLANS, AS DEFINED IN §
2 1251 OF THE AFFORDABLE CARE ACT.

3 (2) A CARRIER SHALL APPLY ALL RISK ADJUSTMENT FACTORS
4 UNDER SUBSECTION (B) OF THIS SECTION CONSISTENTLY WITH RESPECT TO
5 ALL HEALTH BENEFIT PLANS THAT ARE:

6 (I) ISSUED, DELIVERED, OR RENEWED IN THE STATE; AND

7 (II) ~~ARE~~ NOT GRANDFATHERED HEALTH PLANS, AS DEFINED
8 IN § 1251 OF THE AFFORDABLE CARE ACT.

9 [(c)] (D) (1) THIS SUBSECTION APPLIES TO A CARRIER WITH
10 RESPECT TO ANY HEALTH BENEFIT PLAN THAT IS A GRANDFATHERED HEALTH
11 PLAN.

12 (2) Based on the adjustments allowed under subsection [(a)(2)(i)]
13 (A)(3)(I) and (ii) of this section, a carrier may charge a rate that is 50% above or 50%
14 below the community rate.

15 ~~(2)~~ (3) (i) On or before October 1, 2007, the Commission shall adopt
16 regulations that require carriers to collect and report to the Commission data on
17 participation, by rate band, in health benefit plans issued, delivered, or renewed under
18 this subtitle.

19 (ii) On or before January 1, 2013, the Commission shall report
20 to the Governor and, in accordance with § 2-1246 of the State Government Article, the
21 Senate Finance Committee and the House Health and Government Operations
22 Committee regarding the effect of the 50% rate adjustments authorized under
23 paragraph (1) of this subsection and the effect of the adjustment to the community
24 rate for health status authorized under subsection [(f)] (G) of this section on
25 participation in health benefit plans issued, delivered, or renewed under this subtitle.

26 [(d)] (E) (1) A carrier shall base its rating methods and practices on
27 commonly accepted actuarial assumptions and sound actuarial principles.

28 (2) A carrier that is a health maintenance organization and that
29 includes a subrogation provision in its contract as authorized under § 19-713.1(d) of
30 the Health – General Article shall:

31 (i) use in its rating methodology an adjustment that reflects the
32 subrogation; and

33 (ii) identify in its rate filing with the Administration, and
34 annually in a form approved by the Commissioner, all amounts recovered through
35 subrogation.

1 [(e)] (F) (1) THIS SUBSECTION APPLIES TO A CARRIER WITH
 2 RESPECT TO ANY HEALTH BENEFIT PLAN THAT IS:

3 ~~(I)~~ A GRANDFATHERED HEALTH PLAN, AS DEFINED IN §
 4 1251 OF THE AFFORDABLE CARE ACT;

5 ~~(II) ISSUED, DELIVERED, OR RENEWED IN THE STATE ON OR~~
 6 ~~BEFORE DECEMBER 31, 2013; AND~~

7 ~~(III) RENEWED IN THE STATE AFTER DECEMBER 31, 2013.~~

8 [(1)] (2) A carrier may offer an administrative discount to a small
 9 employer if the small employer elects to purchase, for its employees, an annuity,
 10 dental insurance, disability insurance, life insurance, long-term care insurance, vision
 11 insurance, or, with the approval of the Commissioner, any other insurance sold by the
 12 carrier.

13 [(2)] (3) The administrative discount shall be offered under the same
 14 terms and conditions for all qualifying small employers.

15 [(f)] (G) (1) A carrier may adjust the community rate for a health benefit
 16 plan THAT IS A GRANDFATHERED HEALTH PLAN, AS DEFINED IN § 1251 OF THE
 17 AFFORDABLE CARE ACT, for health status only if a small employer has not offered a
 18 health benefit plan issued under this subtitle to its employees in the 12 months prior
 19 to the initial enrollment of the small employer in the health benefit plan.

20 (2) (i) Based on the adjustment allowed under paragraph (1) of this
 21 subsection, in addition to the adjustments allowed under subsection [(c)(1)] (D)(1) of
 22 this section, a carrier may charge:

23 1. in the first year of enrollment, a rate that is 10%
 24 above or below the community rate;

25 2. in the second year of enrollment, a rate that is 5%
 26 above or below the community rate; and

27 3. in the third year of enrollment, a rate that is 2%
 28 above or below the community rate.

29 (ii) A carrier may not make any adjustment for health status in
 30 the community rate of a health benefit plan issued under this subtitle after the third
 31 year of enrollment of a small employer in the health benefit plan.

32 (3) [A] FOR A HEALTH BENEFIT PLAN THAT IS A
 33 GRANDFATHERED HEALTH PLAN, AS DEFINED IN § 1251 OF THE AFFORDABLE

1 CARE ACT, A carrier may use health statements, in a form approved by the
 2 Commissioner, and health screenings to establish an adjustment to the community
 3 rate for health status as provided in this subsection.

4 (4) A carrier may not limit coverage offered by the carrier, or refuse to
 5 issue a health benefit plan to any small employer that meets the requirements of this
 6 subtitle, based on a health status–related factor.

7 (5) It is an unfair trade practice for a carrier knowingly to provide
 8 coverage to a small employer that discriminates against an employee or applicant for
 9 employment, based on the health status of the employee or applicant or a dependent of
 10 the employee or applicant, with respect to participation in a health benefit plan
 11 sponsored by the small employer.

12 15–1303.

13 (a) In addition to any other requirements under this article, a carrier that
 14 offers individual health benefit plans in this State shall:

15 (1) have demonstrated the capacity to administer the individual
 16 health benefit plans, including adequate numbers and types of administrative staff;

17 (2) have a satisfactory grievance procedure and ability to respond to
 18 calls, questions, and complaints from enrollees or insureds; and

19 (3) design policies to help ensure that enrollees or insureds have
 20 adequate access to providers of health care.

21 (B) (1) **EXCEPT AS PROVIDED IN THIS SUBSECTION AND § 31-110(F)**
 22 **OF THIS ARTICLE, A CARRIER MAY NOT OFFER INDIVIDUAL HEALTH BENEFIT**
 23 **PLANS ~~IN THE INDIVIDUAL MARKET~~ IN THE STATE UNLESS THE CARRIER ALSO**
 24 **OFFERS QUALIFIED HEALTH PLANS, AS DEFINED IN § 31-101 OF THIS ARTICLE,**
 25 **IN THE INDIVIDUAL EXCHANGE OF THE MARYLAND HEALTH BENEFIT**
 26 **EXCHANGE IN COMPLIANCE WITH THE REQUIREMENTS OF TITLE 31 OF THIS**
 27 **ARTICLE.**

28 (2) **A CARRIER ~~THAT REPORTS LESS THAN \$10,000,000 IN~~**
 29 **~~ANNUAL PREMIUMS WRITTEN FROM ALL HEALTH BENEFIT PLANS OFFERED BY~~**
 30 **~~THE CARRIER IN THE INDIVIDUAL MARKET IN THE STATE~~ IS EXEMPT FROM THE**
 31 **REQUIREMENT IN PARAGRAPH (1) OF THIS SUBSECTION IF:**

32 (1) **THE REPORTED TOTAL AGGREGATE ANNUAL EARNED**
 33 **PREMIUM FROM ALL INDIVIDUAL HEALTH BENEFIT PLANS IN THE STATE FOR**
 34 **THE CARRIER AND ANY OTHER CARRIERS IN THE SAME INSURANCE HOLDING**
 35 **COMPANY SYSTEM, AS DEFINED IN § 7-101 OF THIS ARTICLE, IS LESS THAN**
 36 **\$10,000,000;**

1 ~~(H)~~ **(II)** THE COMMISSIONER DETERMINES THAT THE
 2 CARRIER COMPLIES WITH THE PROCEDURES ESTABLISHED ~~BY THE~~
 3 ~~COMMISSIONER FOR SUBMITTING EVIDENCE EACH YEAR THAT THE CARRIER~~
 4 ~~MEETS THE REQUIREMENTS NECESSARY TO QUALIFY FOR THIS EXEMPTION~~
 5 UNDER PARAGRAPH (3) OF THIS SUBSECTION; AND

6 ~~(H)~~ **(III)** WHEN THE CARRIER CEASES TO MEET THE
 7 REQUIREMENTS FOR THE EXEMPTION, THE CARRIER PROVIDES TO THE
 8 COMMISSIONER IMMEDIATE NOTICE AND ITS PLAN FOR ~~COMING INTO~~
 9 ~~COMPLIANCE WITH THE REQUIREMENT TO OFFER QUALIFIED HEALTH PLANS IN~~
 10 ~~THE INDIVIDUAL EXCHANGE OF THE MARYLAND HEALTH BENEFIT EXCHANGE~~
 11 COMPLYING WITH THE REQUIREMENT IN PARAGRAPH (1) OF THIS SUBSECTION.

12 **(3)** THE COMMISSIONER SHALL ESTABLISH PROCEDURES FOR A
 13 CARRIER TO SUBMIT EVIDENCE EACH YEAR THAT THE CARRIER MEETS THE
 14 REQUIREMENTS NECESSARY TO QUALIFY FOR AN EXEMPTION UNDER
 15 PARAGRAPH (2) OF THIS SUBSECTION.

16 ~~(3)~~ **(4)** NOTWITHSTANDING THE EXEMPTION PROVIDED IN
 17 PARAGRAPH (2) OF THIS SUBSECTION, ANY CARRIER THAT OFFERS A
 18 CATASTROPHIC PLAN, AS DEFINED BY THE AFFORDABLE CARE ACT, IN THE
 19 STATE, ~~MUST ALSO~~ ALSO MUST OFFER AT LEAST ONE CATASTROPHIC PLAN IN
 20 THE MARYLAND HEALTH BENEFIT EXCHANGE.

21 ~~(4)~~ **(5)** ~~THE~~ NOTWITHSTANDING THE EXEMPTION PROVIDED IN
 22 PARAGRAPH (2) OF THIS SUBSECTION, THE COMMISSIONER, IN CONSULTATION
 23 WITH THE MARYLAND HEALTH BENEFIT EXCHANGE;

24 **(I)** MAY ASSESS THE IMPACT OF THE EXEMPTION PROVIDED
 25 IN PARAGRAPH (2) OF THIS SUBSECTION AND, BASED ON THAT ASSESSMENT,
 26 ALTER THE AMOUNT OF ANNUAL PREMIUMS NECESSARY LIMIT ON THE AMOUNT
 27 OF ANNUAL PREMIUMS THAT MAY NOT BE EXCEEDED TO QUALIFY FOR THE
 28 EXEMPTION; AND

29 **(II)** SHALL MAKE ANY CHANGE IN THE EXEMPTION
 30 REQUIREMENT BY REGULATION.

31 **[(b)] (C)** (1) For each calendar quarter, a carrier that offers individual
 32 health benefit plans in the State shall submit to the Commissioner a report that
 33 includes:

34 (i) the number of applications submitted to the carrier for
 35 individual coverage; and

1 (ii) the number of declinations issued by the carrier for
2 individual coverage.

3 (2) The report required under paragraph (1) of this subsection shall be
4 filed with the Commissioner no later than 30 days after the last day of the quarter for
5 which the information is provided.

6 ~~[(c)]~~ **(D)** (1) If a carrier denies coverage under a medically underwritten
7 health benefit plan to an individual in the nongroup market, the carrier shall provide:

8 (i) the individual with specific information regarding the
9 availability of coverage under the Maryland Health Insurance Plan established under
10 Title 14, Subtitle 5 of this article; and

11 (ii) the Maryland Health Insurance Plan with:

12 1. the name and address of the individual who was
13 denied coverage; and

14 2. if the individual applied for coverage through an
15 insurance producer, the name and, if available, the address of the insurance producer.

16 (2) The information provided by a carrier under this subsection shall
17 be provided in a manner and form required by the Commissioner.

18 SECTION 3. AND BE IT FURTHER ENACTED, That the Laws of Maryland
19 read as follows:

20 Article – Insurance

21 31–101.

22 (a) In this title the following words have the meanings indicated.

23 ~~**(B)** “ACTUARIAL VALUE” MEANS THE RATIO OF PLAN CLAIM COSTS~~
24 ~~AFTER APPLYING ALL COST SHARING PARAMETERS TO TOTAL CLAIM COSTS~~
25 ~~PRIOR TO APPLICATION OF COST SHARING PARAMETERS.~~

26 ~~**[(b)]** **(C)** “Affordable Care Act” means the federal Patient Protection and~~
27 ~~Affordable Care Act, as amended by the federal Health Care and Education~~
28 ~~Reconciliation Act of 2010, and any regulations adopted or guidance issued under the~~
29 ~~Acts.~~

30 ~~[(c)]~~ ~~**(D)**~~ **(B)** “Board” means the Board of Trustees of the Exchange.

1 ~~[(d)]~~ ~~(E)~~ (C) “Carrier” means:

- 2 (1) an insurer authorized to sell health insurance;
- 3 (2) a nonprofit health service plan;
- 4 (3) a health maintenance organization;
- 5 (4) a dental plan organization; or
- 6 (5) any other entity providing a plan of health insurance, health
- 7 benefits, or health services authorized under this article or the Affordable Care Act.

8 ~~(F)~~ ~~(D)~~ **“COVERAGE LEVEL” MEANS ~~A DESIGNATION THAT A~~**

9 **~~QUALIFIED HEALTH PLAN’S ACTUARIAL VALUE AS DETERMINED BY THE~~**

10 **~~COMMISSIONER ACCOUNTS FOR 60%, 70%, 80%, OR 90% OF TOTAL CLAIM~~**

11 **~~COSTS A LEVEL OF COVERAGE, AS DEFINED IN § 1302 OF THE AFFORDABLE~~**

12 **~~CARE ACT AND AS DETERMINED IN REGULATIONS ADOPTED BY THE~~**

13 **~~SECRETARY, FOR A QUALIFIED HEALTH PLAN.~~**

14 ~~[(e)]~~ ~~(G)~~ (1) “Exchange” means the Maryland Health Benefit Exchange

15 established as a public corporation under § 31–102 of this title.

16 (2) **“EXCHANGE” INCLUDES:**

17 (I) **THE INDIVIDUAL EXCHANGE; AND**

18 (II) **THE SMALL BUSINESS HEALTH OPTIONS PROGRAM**

19 **(SHOP EXCHANGE).**

20 ~~[(f)]~~ ~~(H)~~ “Fund” means the Maryland Health Benefit Exchange Fund

21 established under § 31–107 of this subtitle.

22 ~~[(g)]~~ ~~(I)~~ (1) “Health benefit plan” means a policy, contract, certificate, or

23 agreement offered, issued, or delivered by a carrier to an individual or small employer

24 in the State to provide, deliver, arrange for, pay for, or reimburse any of the costs of

25 health care services.

26 (2) “Health benefit plan” does not include:

27 (i) coverage only for accident or disability insurance or any

28 combination of accident and disability insurance;

29 (ii) coverage issued as a supplement to liability insurance;

1 (iii) liability insurance, including general liability insurance and
2 automobile liability insurance;

3 (iv) workers' compensation or similar insurance;

4 (v) automobile medical payment insurance;

5 (vi) credit-only insurance;

6 (vii) coverage for on-site medical clinics; or

7 (viii) other similar insurance coverage, specified in federal
8 regulations issued pursuant to the federal Health Insurance Portability and
9 Accountability Act, under which benefits for health care services are secondary or
10 incidental to other insurance benefits.

11 (3) "Health benefit plan" does not include the following benefits if they
12 are provided under a separate policy, certificate, or contract of insurance, or are
13 otherwise not an integral part of the plan:

14 (i) limited scope dental or vision benefits;

15 (ii) benefits for long-term care, nursing home care, home health
16 care, community-based care, or any combination of these benefits; or

17 (iii) such other similar limited benefits as are specified in federal
18 regulations issued pursuant to the federal Health Insurance Portability and
19 Accountability Act.

20 (4) "Health benefit plan" does not include the following benefits if the
21 benefits are provided under a separate policy, certificate, or contract of insurance,
22 there is no coordination between the provision of the benefits and any exclusion of
23 benefits under any group health plan maintained by the same plan sponsor, and the
24 benefits are paid with respect to an event without regard to whether the benefits are
25 provided under any group health plan maintained by the same plan sponsor:

26 (i) coverage only for a specified disease or illness; or

27 (ii) hospital indemnity or other fixed indemnity insurance.

28 (5) "Health benefit plan" does not include the following if offered as a
29 separate policy, certificate, or contract of insurance:

30 (i) Medicare supplemental insurance (as defined under §
31 1882(g)(1) of the Social Security Act);

1 (ii) coverage supplemental to the coverage provided under
 2 Chapter 55 of Title 10, United States Code (Civilian Health and Medical Program of
 3 the Uniformed Services (CHAMPUS)); or

4 (iii) similar supplemental coverage provided to coverage under a
 5 group health plan.

6 ~~(J)~~ **(H)** “INDIVIDUAL EXCHANGE” MEANS THE DIVISION OF THE
 7 EXCHANGE THAT SERVES THE INDIVIDUAL HEALTH INSURANCE MARKET.

8 ~~(K)~~ **(I)** “INDIVIDUAL EXCHANGE NAVIGATOR” MEANS AN INDIVIDUAL
 9 WHO:

10 **(1)** HOLDS AN INDIVIDUAL EXCHANGE NAVIGATOR
 11 CERTIFICATION; AND

12 **(2)** ~~PERFORMS THE FUNCTIONS UNDER § 31-113(C)~~ PROVIDES
 13 THE SERVICES DESCRIBED IN § 31-113(D)(1) OF THIS TITLE FOR AN
 14 INDIVIDUAL EXCHANGE NAVIGATOR ENTITY.

15 **(J)** “INDIVIDUAL EXCHANGE NAVIGATOR CERTIFICATION” MEANS A
 16 CERTIFICATE ISSUED BY THE INDIVIDUAL EXCHANGE THAT AUTHORIZES AN
 17 INDIVIDUAL TO ACT AS AN INDIVIDUAL EXCHANGE NAVIGATOR.

18 ~~(L)~~ **(K)** “INDIVIDUAL EXCHANGE NAVIGATOR ENTITY” MEANS A
 19 COMMUNITY-BASED ORGANIZATION OR OTHER ENTITY ~~ENGAGED~~ OR A
 20 PARTNERSHIP OF ENTITIES THAT:

21 **(1)** IS AUTHORIZED BY THE INDIVIDUAL EXCHANGE WHICH
 22 UNDER § 31-113(F) OF THIS TITLE; AND

23 **(2)** EMPLOYS OR ENGAGES ~~CERTIFIED~~ INDIVIDUAL EXCHANGE
 24 NAVIGATORS TO ~~PERFORM THE FUNCTIONS IN § 31-113(C)~~ PROVIDE THE
 25 SERVICES DESCRIBED IN § 31-113(D)(1) OF THIS TITLE.

26 **(L)** “INDIVIDUAL EXCHANGE NAVIGATOR ENTITY AUTHORIZATION”
 27 MEANS A GRANT OF AUTHORITY FROM THE INDIVIDUAL EXCHANGE TO AN
 28 INDIVIDUAL EXCHANGE NAVIGATOR ENTITY UNDER § 31-113(F) OF THIS TITLE.

29 ~~(M)~~ “INDIVIDUAL EXCHANGE NAVIGATOR CERTIFICATION” MEANS A
 30 CERTIFICATE ISSUED BY THE INDIVIDUAL EXCHANGE THAT AUTHORIZES AN
 31 INDIVIDUAL TO ACT AS AN INDIVIDUAL EXCHANGE NAVIGATOR.

32 ~~(N)~~ **(M)** “INSURANCE PRODUCER AUTHORIZATION” MEANS A PERMIT
 33 ISSUED BY THE SHOP EXCHANGE OR INDIVIDUAL EXCHANGE TO ALLOW AN

1 **INSURANCE PRODUCER TO SELL QUALIFIED ~~HEALTH PLANS AND QUALIFIED~~**
 2 **~~DENTAL~~ PLANS IN THE SHOP EXCHANGE OR INDIVIDUAL EXCHANGE.**

3 [(h)] ~~(O)~~ (N) “Managed care organization” has the meaning stated in § 15–101
 4 of the Health – General Article.

5 ~~(P)~~ (O) “**MARYLAND HEALTH CARE REFORM COORDINATING**
 6 **COUNCIL**” MEANS THE JOINT EXECUTIVE–LEGISLATIVE COUNCIL ESTABLISHED
 7 **AND EXPANDED BY EXECUTIVE ORDERS 01.01.2010.07 AND 01.01.2011.10.**

8 [(i)] ~~(Q)~~ (P) “Qualified dental plan” means a **DENTAL** plan certified by the
 9 Exchange that provides limited scope dental benefits, as described in ~~§ 31–108(b)~~ §
 10 **31–108(B)(2)** of this title.

11 [(j)] ~~(R)~~ (Q) “Qualified employer” means a small employer that elects to make
 12 its full–time employees eligible for one or more qualified health plans offered through
 13 the SHOP Exchange and, at the option of the employer, some or all of its part–time
 14 employees, provided that the employer:

15 (1) has its principal place of business in the State and elects to provide
 16 coverage through the SHOP Exchange to all of its eligible employees, wherever
 17 employed; or

18 (2) elects to provide coverage through the SHOP Exchange to all of its
 19 eligible employees who are principally employed in the State.

20 [(k)] ~~(S)~~ (R) “Qualified health plan” means a health benefit plan that has been
 21 certified by the Exchange to meet the criteria for certification described in § 1311(c) of
 22 the Affordable Care Act and [§ 31–109] § **31–115** of this title.

23 [(l)] ~~(T)~~ (S) “Qualified individual” means an individual, including a minor, who
 24 at the time of enrollment:

25 (1) is seeking to enroll in a qualified health plan offered to individuals
 26 through the Exchange;

27 (2) resides in the State;

28 (3) is not incarcerated, other than incarceration pending disposition of
 29 charges; and

30 (4) is, and reasonably is expected to be for the entire period for which
 31 enrollment is sought, a citizen or national of the United States or an alien lawfully
 32 present in the United States.

33 (T) **“QUALIFIED PLAN” MEANS A:**

1 **(1) QUALIFIED HEALTH PLAN;**

2 **(2) QUALIFIED DENTAL PLAN; AND**

3 **(3) QUALIFIED VISION PLAN.**

4 **(U) “QUALIFIED VISION PLAN” MEANS A VISION PLAN CERTIFIED BY**
 5 **THE EXCHANGE THAT PROVIDES LIMITED SCOPE VISION BENEFITS, AS**
 6 **DESCRIBED IN § 31-108(B)(3) OF THIS TITLE.**

7 **[(m)] ~~(U)~~ (V)** “Secretary” means the Secretary of the federal Department of
 8 Health and Human Services.

9 **[(n)] ~~(V)~~ (W)** “SHOP Exchange” means the small business health options
 10 program authorized under ~~§ 31-108(b)(12)~~ **§ 31-108(B)(13)** of this title.

11 **~~(W)~~ (X)** “SHOP EXCHANGE NAVIGATOR” MEANS AN INDIVIDUAL
 12 **ENGAGED BY THE SHOP EXCHANGE AND AUTHORIZED BY THE COMMISSIONER**
 13 **TO PERFORM THE FUNCTIONS SET FORTH PROVIDE THE SERVICES DESCRIBED**
 14 **IN § 31-112(C)(1) OF THIS TITLE.**

15 **~~(X)~~ (Y)** “SHOP EXCHANGE NAVIGATOR LICENSE” MEANS A LICENSE
 16 **ISSUED BY THE COMMISSIONER THAT AUTHORIZES AN INDIVIDUAL TO CARRY**
 17 **OUT THE FUNCTIONS SET FORTH IN § 31-112(C) OF THIS TITLE IN THE SHOP**
 18 **EXCHANGE.**

19 **[(o)] ~~(Y)~~ (Z)** (1) “Small employer” means an employer that, during the
 20 preceding calendar year, employed an average of not more than:

21 (i) 50 employees if the preceding calendar year ended on or
 22 before January 1, 2016; and

23 (ii) 100 employees if the preceding calendar year ended after
 24 January 1, 2016.

25 (2) For purposes of this subsection:

26 (i) all persons treated as a single employer under § 414(b), (c),
 27 (m), or (o) of the Internal Revenue Code shall be treated as a single employer;

28 (ii) an employer and any predecessor employer shall be treated
 29 as a single employer;

1 (iii) all employees shall be counted, including part-time
2 employees and employees who are not eligible for coverage through the employer;

3 (iv) if an employer was not in existence throughout the
4 preceding calendar year, the determination of whether the employer is a small
5 employer shall be based on the average number of employees that the employer is
6 reasonably expected to employ on business days in the current calendar year; and

7 (v) an employer that makes enrollment in qualified health plans
8 available to its employees through the SHOP Exchange, and would cease to be a small
9 employer by reason of an increase in the number of its employees, shall continue to be
10 treated as a small employer for purposes of this title as long as it continuously makes
11 enrollment through the SHOP Exchange available to its employees.

12 ~~(Z)~~ **(AA) “STATE BENCHMARK PLAN” MEANS THE HEALTH BENEFIT**
13 **PLAN DESIGNATED BY THE STATE, UNDER REGULATIONS ADOPTED BY THE**
14 **SECRETARY, TO SERVE AS THE STANDARD FOR THE ESSENTIAL HEALTH**
15 **BENEFITS TO BE OFFERED BY:**

16 **(1) QUALIFIED HEALTH PLANS INSIDE THE EXCHANGE; AND**

17 ~~**(2) HEALTH BENEFIT PLANS OFFERED IN THE INDIVIDUAL AND**~~
18 ~~**SMALL GROUP MARKETS OUTSIDE THE EXCHANGE**~~

19 **(2) INDIVIDUAL HEALTH BENEFIT PLANS, EXCEPT**
20 **GRANDFATHERED HEALTH PLANS, AS DEFINED IN § 1251 OF THE AFFORDABLE**
21 **CARE ACT; AND**

22 **(3) HEALTH BENEFIT PLANS OFFERED TO SMALL EMPLOYERS,**
23 **EXCEPT GRANDFATHERED HEALTH PLANS, AS DEFINED IN § 1251 OF THE**
24 **AFFORDABLE CARE ACT.**

25 31-102.

26 (d) Nothing in this title, and no regulation adopted or other action taken by
27 the Exchange under this title, may be construed to:

28 (1) preempt or supersede:

29 (i) the authority of the Commissioner to regulate insurance
30 business in the State; or

31 (ii) the requirements of the Affordable Care Act; [or]

32 (2) authorize the Exchange to carry out any function not authorized by
33 the Affordable Care Act; **OR**

1 **(3) AUTHORIZE THE EXCHANGE TO OFFER ANY PRODUCTS OR**
 2 **SERVICES EXCEPT QUALIFIED HEALTH PLANS ~~OR~~, QUALIFIED DENTAL PLANS,**
 3 **AND QUALIFIED VISION PLANS.**

4 31-106.

5 (c) **(1)** In addition to the powers set forth elsewhere in this title, the
 6 Board may:

7 **[(1)] (I)** adopt and alter an official seal;

8 **[(2)] (II)** sue, be sued, plead, and be impleaded;

9 **[(3)] (III)** adopt bylaws, rules, and policies;

10 **[(4)] (IV) SUBJECT TO PARAGRAPH (2) OF THIS SUBSECTION,**
 11 adopt regulations to carry out this title:

12 **[(i)] 1.** in accordance with Title 10, Subtitle 1 of the State
 13 Government Article; and

14 **[(ii)] 2.** without conflicting with or preventing application of
 15 regulations adopted by the Secretary under Title 1, Subtitle D of the Affordable Care
 16 Act;

17 **[(5)] (V)** maintain an office at the place designated by the Board;

18 **[(6)] (VI)** enter into any agreements or contracts and execute the
 19 instruments necessary or convenient to manage its own affairs and carry out the
 20 purposes of this title;

21 **[(7)] (VII)** apply for and receive grants, contracts, or other public or
 22 private funding; and

23 **[(8)] (VIII)** do all things necessary or convenient to carry out the powers
 24 granted by this title.

25 **(2) UNLESS WAIVED BY THE CHAIRS OF THE COMMITTEES, AT**
 26 **LEAST 30 DAYS BEFORE SUBMITTING ANY PROPOSED REGULATION TO THE**
 27 **MARYLAND REGISTER FOR PUBLICATION, THE BOARD SHALL SUBMIT THE**
 28 **PROPOSED REGULATION TO THE SENATE FINANCE COMMITTEE AND THE**
 29 **HOUSE HEALTH AND GOVERNMENT OPERATIONS COMMITTEE.**

30 (g) To carry out the purposes of this title, the Board shall:

1 (1) create and consult with advisory committees; [and]

2 **(2) HAVE AT LEAST TWO STANDING ADVISORY COMMITTEES**
3 **WHOSE MEMBERS, TO THE EXTENT PRACTICABLE, REFLECT THE GENDER,**
4 **RACIAL, ETHNIC, AND GEOGRAPHIC DIVERSITY OF THE STATE; AND**

5 **[(2)] (3)** appoint to the advisory committees representatives of:

6 (i) insurers or health maintenance organizations offering
7 health benefit plans in the State;

8 (ii) nonprofit health service plans offering health benefit plans
9 in the State;

10 (iii) licensed health insurance producers and advisers;

11 (iv) third-party administrators;

12 (v) health care providers, including:

13 1. hospitals;

14 2. long-term care facilities;

15 3. mental health providers;

16 4. developmental disability providers;

17 5. substance abuse treatment providers;

18 6. Federally Qualified Health Centers;

19 7. physicians;

20 8. nurses;

21 9. experts in services and care coordination for criminal
22 and juvenile justice populations;

23 10. licensed hospice providers; and

24 11. other health care professionals;

25 (vi) managed care organizations;

1 (vii) employers, including large, small, and minority-owned
2 employers;

3 (viii) public employee unions, including public employee union
4 members who are caseworkers in local departments of social services with direct
5 knowledge of information technology systems used for Medicaid eligibility
6 determination;

7 (ix) consumers, including individuals who:

8 1. reside in lower-income and racial or ethnic minority
9 communities;

10 2. have chronic diseases or disabilities; or

11 3. belong to other hard-to-reach or special populations;

12 (x) individuals with knowledge and expertise in advocacy for
13 consumers described in item (ix) of this item;

14 (xi) public health researchers and other academic experts with
15 knowledge and background relevant to the functions and goals of the Exchange,
16 including knowledge of the health needs and health disparities among the State's
17 diverse communities; and

18 (xii) any other stakeholders identified by the Exchange as having
19 knowledge or representing interests relevant to the functions and duties of the
20 Exchange.

21 31-108.

22 (a) On or before January 1, 2014, the functions and operations of the
23 Exchange shall include at a minimum all functions required by § 1311(d)(4) of the
24 Affordable Care Act.

25 (b) On or before January 1, 2014, in compliance with § 1311(d)(4) of the
26 Affordable Care Act, the Exchange shall:

27 (1) make qualified ~~health plans AND QUALIFIED DENTAL PLANS~~
28 available to qualified individuals and qualified employers;

29 (2) allow a carrier to offer a qualified dental plan through the
30 Exchange that provides limited scope dental benefits that meet the requirements of §
31 9832(c)(2)(a) of the Internal Revenue Code, either separately ~~or~~, in conjunction with,
32 **OR AS AN ENDORSEMENT TO** a qualified health plan, provided that the qualified
33 health plan provides pediatric dental benefits that meet the requirements of §
34 1302(b)(1)(j) of the Affordable Care Act;

1 **(3) ALLOW A CARRIER TO OFFER A QUALIFIED VISION PLAN**
 2 **THROUGH THE EXCHANGE THAT PROVIDES LIMITED SCOPE VISION BENEFITS**
 3 **THAT MEET THE REQUIREMENTS OF § 9832(C)(2)(A) OF THE INTERNAL**
 4 **REVENUE CODE, EITHER SEPARATELY, IN CONJUNCTION WITH, OR AS AN**
 5 **ENDORSEMENT TO A QUALIFIED HEALTH PLAN, PROVIDED THAT THE**
 6 **QUALIFIED HEALTH PLAN PROVIDES PEDIATRIC VISION BENEFITS THAT MEET**
 7 **THE REQUIREMENTS OF § 1302(B)(1)(J) OF THE AFFORDABLE CARE ACT;**

8 ~~(3)~~ **(4) CONSISTENT WITH THE GUIDELINES DEVELOPED BY THE**
 9 **SECRETARY UNDER § 1311(C) OF THE AFFORDABLE CARE ACT,** implement
 10 procedures for the certification, recertification, and decertification of:

11 **(I) health benefit plans as qualified health plans ~~AND~~;**

12 **(II) DENTAL PLANS AS QUALIFIED DENTAL PLANS,** ~~consistent~~
 13 ~~with guidelines developed by the Secretary under § 1311(e) of the Affordable Care Act;~~
 14 **AND**

15 **(III) VISION PLANS AS QUALIFIED VISION PLANS;**

16 ~~(4)~~ **(5)** provide for the operation of a toll-free telephone hotline to
 17 respond to requests for assistance;

18 ~~(5)~~ **(6)** provide for initial, annual, and special enrollment periods, in
 19 accordance with guidelines adopted by the Secretary under § 1311(c)(6) of the
 20 Affordable Care Act;

21 ~~(6)~~ **(7)** maintain a Web site through which enrollees and prospective
 22 enrollees of qualified ~~health plans AND QUALIFIED DENTAL PLANS~~ may obtain
 23 standardized comparative information on qualified health plans ~~and~~, qualified dental
 24 plans, **AND QUALIFIED VISION PLANS;**

25 ~~(7)~~ **(8)** with respect to each qualified ~~health PLAN AND QUALIFIED~~
 26 ~~DENTAL~~ plan offered through the Exchange:

27 (i) assign a rating [for] **TO** each qualified ~~health PLAN AND~~
 28 ~~QUALIFIED DENTAL~~ plan in accordance with the criteria developed by the Secretary
 29 under § 1311(c)(3) of the Affordable Care Act and any additional criteria that may be
 30 applicable under the laws of the State and regulations adopted by the Exchange under
 31 this title; and

32 (ii) determine each qualified health plan's [level of] coverage
 33 ~~LEVELS~~ **LEVEL** in accordance with regulations adopted by the Secretary under §

1 1302(d)(2)(a) of the Affordable Care Act and any additional regulations adopted by the
2 Exchange under this title;

3 ~~(8)~~ **(9) (I)** present qualified ~~health PLAN AND QUALIFIED DENTAL~~
4 plan options offered by the Exchange in a standardized format, including the use of
5 the uniform outline of coverage established under § 2715 of the federal Public Health
6 Service Act; AND

7 **(II) TO THE EXTENT NECESSARY, MODIFY THE**
8 **STANDARDIZED FORMAT TO ACCOMMODATE DIFFERENCES IN QUALIFIED**
9 **HEALTH PLAN, QUALIFIED DENTAL PLAN, AND QUALIFIED VISION PLAN**
10 **OPTIONS;**

11 ~~(9)~~ **(10)** in accordance with § 1413 of the Affordable Care Act,
12 provide information and make determinations regarding eligibility for the following
13 programs:

14 (i) the Maryland Medical Assistance Program under Title XIX
15 of the Social Security Act;

16 (ii) the Maryland Children's Health Program under Title XXI of
17 the Social Security Act; and

18 (iii) any applicable State or local public health insurance
19 program;

20 ~~(10)~~ **(11)** facilitate the enrollment of any individual who the Exchange
21 determines is eligible for a program described in item ~~(9)~~ **(10)** of this subsection;

22 ~~(11)~~ **(12)** establish and make available by electronic means a
23 calculator to determine the actual cost of coverage of a qualified ~~health plan and a~~
24 ~~qualified dental~~ plan offered by the Exchange after application of any premium tax
25 credit under § 36b of the Internal Revenue Code and any cost-sharing reduction under
26 § 1402 of the Affordable Care Act;

27 ~~(12)~~ **(13)** **IN ACCORDANCE WITH THIS TITLE,** establish a SHOP
28 Exchange through which qualified employers may access coverage for their employees
29 at specified [levels of] coverage **LEVELS** and meet standards for the federal qualified
30 employer tax credit;

31 ~~(13)~~ **(14)** implement a certification process for individuals exempt
32 from the individual responsibility requirement and penalty under § 5000a of the
33 Internal Revenue Code on the grounds that:

1 (i) no affordable qualified health plan that covers the individual
2 is available through the Exchange or the individual's employer; or

3 (ii) the individual meets other requirements under the
4 Affordable Care Act that make the individual eligible for the exemption;

5 ~~(14)~~ **(15)** implement a process for transfer to the United States
6 Secretary of the Treasury the name and taxpayer identification number of each
7 individual who:

8 (i) is certified as exempt from the individual responsibility
9 requirement;

10 (ii) is employed but determined eligible for the premium tax
11 credit on the grounds that:

12 1. the individual's employer does not provide minimum
13 essential coverage; or

14 2. the employer's coverage is determined to be
15 unaffordable for the individual or does not provide the requisite minimum actuarial
16 value;

17 (iii) notifies the Exchange under § 1411(b)(4) of the Affordable
18 Care Act that the individual has changed employers; **[and] OR**

19 (iv) ceases coverage under a qualified health plan during the
20 plan year, together with the date coverage ceased;

21 ~~(15)~~ **(16)** provide notice to employers of employees who cease coverage
22 under a qualified health plan during a plan year, together with the date coverage
23 ceased;

24 ~~(16)~~ **(17)** conduct processes required by the Secretary and the United
25 States Secretary of the Treasury to determine eligibility for premium tax credits,
26 reduced cost-sharing, and individual responsibility requirement exemptions;

27 ~~(17)~~ **(18)** establish a Navigator Program in accordance with § 1311(i)
28 of the Affordable Care Act and **[any requirements established under]** this title;

29 ~~(18)~~ ~~(i)~~ ~~establish a process, in accordance with § 10108 of the~~
30 ~~Affordable Care Act, for crediting the amount of free choice vouchers to premiums of~~
31 ~~qualified health plans and qualified dental plans in which qualified employees are~~
32 ~~enrolled; and~~

1 ~~(ii) collect the amount credited from the employer offering the~~
 2 ~~qualified health plan;~~

3 ~~(19)~~ **(19)** carry out a plan to provide appropriate assistance for
 4 consumers seeking to purchase products through the Exchange, including the
 5 implementation of:

6 **(I) ~~the [Navigator Program]~~ A NAVIGATOR PROGRAM FOR**
 7 **THE SHOP EXCHANGE AND A NAVIGATOR PROGRAM FOR THE INDIVIDUAL**
 8 **EXCHANGE; and**

9 **(II) THE** toll-free hotline required under item ~~(4)~~ **(5)** of this
 10 subsection; and

11 **(20)** carry out a public relations and advertising campaign to promote
 12 the Exchange.

13 (c) If ~~the~~ **AN** individual enrolls in another type of minimum essential
 14 coverage, neither the Exchange nor a carrier offering qualified health plans through
 15 the Exchange may charge ~~an~~ **THE** individual a fee or penalty for termination of
 16 coverage on the grounds that:

17 (1) the individual has become newly eligible for that coverage; or

18 (2) the individual's employer-sponsored coverage has become
 19 affordable under the standards of § 36b(c)(2)(c) of the Internal Revenue Code.

20 (d) The Exchange, through the advisory committees established under §
 21 31-106(g) of this title or through other means, shall consult with and consider the
 22 recommendations of the stakeholders represented on the advisory committees in the
 23 exercise of its duties under this title.

24 (e) The Exchange may not make available:

25 (1) any health benefit plan that is not a qualified health plan; ~~or~~

26 (2) any dental plan that is not a qualified dental plan; **OR**

27 **(3) ANY VISION PLAN THAT IS NOT A QUALIFIED VISION PLAN.**

28 **31-109.**

29 **(A) SUBJECT TO SUBSECTION (B) OF THIS SECTION, THE EXCHANGE**
 30 **MAY ENTER INTO AGREEMENTS OR MEMORANDA OF UNDERSTANDING WITH**
 31 **ANOTHER STATE TO:**

1 (1) DEVELOP JOINT OR RECIPROCAL CERTIFICATION PROCESSES;

2 (2) DEVELOP CONSISTENCY IN QUALIFIED ~~HEALTH PLANS AND~~
3 ~~QUALIFIED DENTAL~~ PLANS OFFERED ACROSS STATES; AND

4 (3) COORDINATE RESOURCES FOR ADMINISTRATIVE PROCESSES
5 NECESSARY TO SUPPORT:

6 (I) CERTIFICATION OF QUALIFIED ~~HEALTH PLANS AND~~
7 ~~QUALIFIED DENTAL~~ PLANS; AND

8 (II) OTHER FUNCTIONS OF THE EXCHANGE.

9 (B) ANY INTERSTATE AGREEMENTS OR MEMORANDA OF
10 UNDERSTANDING ENTERED INTO UNDER SUBSECTION (A) OF THIS SECTION
11 SHALL COMPLY WITH AND ADVANCE:

12 (1) THE PURPOSES AND REQUIREMENTS OF THIS TITLE AND THE
13 AFFORDABLE CARE ACT; AND

14 (2) THE POLICIES AND REGULATIONS ADOPTED BY THE
15 EXCHANGE UNDER THIS TITLE.

16 31-110.

17 (A) IN MAKING QUALIFIED ~~HEALTH PLANS AND QUALIFIED DENTAL~~
18 PLANS AVAILABLE TO INDIVIDUALS AND EMPLOYERS THROUGH CONTRACTS
19 WITH CARRIERS, THE EXCHANGE FIRST SHALL SEEK TO:

20 (1) ACHIEVE A ROBUST AND STABLE ENROLLMENT IN THE
21 EXCHANGE; AND

22 (2) DECREASE THE NUMBER OF STATE RESIDENTS WITHOUT
23 HEALTH INSURANCE COVERAGE.

24 ~~(2) USE THE MARKET IMPACT ATTAINED THROUGH A ROBUST AND~~
25 ~~STABLE ENROLLMENT TO PURSUE KEY OBJECTIVES SUCH AS HIGH QUALITY~~
26 ~~STANDARDS OF CARE, DELIVERY SYSTEM REFORMS, HEALTH EQUITY,~~
27 ~~IMPROVED PATIENT EXPERIENCE AND OUTCOMES, AND MEANINGFUL COST~~
28 ~~CONTROLS WITHIN THE HEALTH CARE SYSTEM.~~

29 (B) (1) SUBJECT TO SUBSECTION (E) OF THIS SECTION, THE
30 EXCHANGE, WITH THE MARKET IMPACT AND LEVERAGE ATTAINED THROUGH A
31 ROBUST AND STABLE ENROLLMENT, MAY USE ALTERNATIVE CONTRACTING

1 OPTIONS AND ACTIVE PURCHASING STRATEGIES TO INCREASE AFFORDABILITY
 2 AND QUALITY OF CARE FOR CONSUMERS AND LOWER COSTS IN THE HEALTH
 3 CARE SYSTEM OVERALL.

4 (2) THE EXCHANGE'S EFFORTS TO INCREASE AFFORDABILITY
 5 AND QUALITY OF CARE AND TO LOWER COSTS MAY INCLUDE PURSUING KEY
 6 OBJECTIVES SUCH AS HIGHER STANDARDS OF CARE, CONTINUITY OF CARE,
 7 DELIVERY SYSTEM REFORMS, HEALTH EQUITY, IMPROVED PATIENT
 8 EXPERIENCE AND OUTCOMES, AND MEANINGFUL COST CONTROLS WITHIN THE
 9 HEALTH CARE SYSTEM.

10 ~~(B)~~ (C) IN EMPLOYING CONTRACTING STRATEGIES TO IMPLEMENT
 11 ~~SUBSECTION (A) OF~~ THIS SECTION, THE EXCHANGE SHALL CONSIDER, ON A
 12 CONTINUING BASIS, THE NEED TO BALANCE:

13 (1) THE IMPORTANCE OF SUFFICIENT ENROLLMENT AND
 14 CARRIER PARTICIPATION TO ENSURE THE EXCHANGE'S SUCCESS AND
 15 LONG-TERM VIABILITY; AND

16 (2) ITS ~~PROMOTION OF~~ PROGRESS IN ACHIEVING THE KEY
 17 OBJECTIVES STATED IN SUBSECTION ~~(A)(2)~~ (B)(2) OF THIS SECTION.

18 ~~(C)~~ (D) BEGINNING JANUARY 1, 2014, THE EXCHANGE:

19 (1) SHALL ALLOW ANY QUALIFIED ~~HEALTH PLANS AND QUALIFIED~~
 20 ~~DENTAL~~ PLANS THAT MEET THE MINIMUM STANDARDS ESTABLISHED BY THE
 21 EXCHANGE UNDER THIS TITLE TO BE OFFERED IN THE EXCHANGE; AND

22 (2) MAY EXERCISE ITS AUTHORITY UNDER § 31-115(B)(9) OF THIS
 23 TITLE TO ESTABLISH MINIMUM STANDARDS FOR QUALIFIED ~~HEALTH PLANS AND~~
 24 ~~QUALIFIED DENTAL~~ PLANS IN ADDITION TO THOSE REQUIRED BY THE
 25 AFFORDABLE CARE ACT.

26 ~~(D)~~ (E) ~~AFTER DECEMBER 31, 2014,~~ SUBJECT TO SUBSECTIONS (F)
 27 AND (G) OF THIS SECTION, BEGINNING JANUARY 1, 2016, IN ADDITION TO
 28 ESTABLISHING MINIMUM STANDARDS FOR QUALIFIED ~~HEALTH PLANS AND~~
 29 ~~QUALIFIED DENTAL~~ PLANS, THE EXCHANGE MAY EMPLOY ALTERNATIVE
 30 CONTRACTING OPTIONS AND ACTIVE PURCHASING STRATEGIES, INCLUDING:

31 (1) COMPETITIVE BIDDING;

32 (2) NEGOTIATION WITH CARRIERS TO ACHIEVE OPTIMAL
 33 PARTICIPATION AND PLAN OFFERINGS IN THE EXCHANGE; AND

1 **(3) PARTNERING WITH CARRIERS TO PROMOTE CHOICE AND**
 2 **AFFORDABILITY FOR INDIVIDUALS AND SMALL EMPLOYERS AMONG QUALIFIED**
 3 ~~**HEALTH PLANS AND QUALIFIED DENTAL**~~ **PLANS OFFERING HIGH VALUE,**
 4 **PATIENT-CENTERED, TEAM-BASED CARE, VALUE-BASED INSURANCE DESIGN,**
 5 **AND OTHER HIGH QUALITY AND AFFORDABLE OPTIONS.**

6 ~~**(E) IN EMPLOYING ALTERNATIVE CONTRACTING OPTIONS AND ACTIVE**~~
 7 ~~**PURCHASING STRATEGIES, THE EXCHANGE SHALL:**~~

8 ~~**(1) CONTINUALLY ASSESS AND ADJUST FOR THE IMPACT OF THE**~~
 9 ~~**OPTIONS AND STRATEGIES ON ITS SUSTAINABILITY, THE QUALITY AND**~~
 10 ~~**AFFORDABILITY OF ITS QUALIFIED HEALTH PLANS AND QUALIFIED DENTAL**~~
 11 ~~**PLANS, AND THE ACHIEVEMENT OF ITS OTHER KEY OBJECTIVES; AND**~~

12 ~~**(2) WORK WITH THE COMMISSIONER TO REASSESS, IN LIGHT OF**~~
 13 ~~**ITS CONTRACTING STRATEGIES, THE PARTICIPATION REQUIREMENTS FOR**~~
 14 ~~**CARRIERS IN THE INDIVIDUAL AND SMALL GROUP MARKETS OUTSIDE THE**~~
 15 ~~**EXCHANGE AS SET FORTH IN §§ 15-1204(B) AND 15-1303(B) OF THIS ARTICLE.**~~

16 **(F) DURING ANY YEAR IN WHICH THE EXCHANGE EMPLOYS**
 17 **ALTERNATIVE CONTRACTING OPTIONS AND ACTIVE PURCHASING STRATEGIES,**
 18 **THE PARTICIPATION REQUIREMENTS SET FORTH IN §§ 15-1204.1(B) AND**
 19 **15-1303(B) OF THIS ARTICLE FOR CARRIERS IN THE INDIVIDUAL AND SMALL**
 20 **GROUP MARKETS OUTSIDE THE EXCHANGE SHALL BE SUSPENDED.**

21 **(G) BEFORE EMPLOYING AN ALTERNATIVE CONTRACTING OPTION OR**
 22 **ACTIVE PURCHASING STRATEGY, THE EXCHANGE:**

23 **(1) ON OR AFTER DECEMBER 1, BUT NOT LATER THAN THE FIRST**
 24 **DAY OF THE NEXT REGULAR SESSION OF THE GENERAL ASSEMBLY, SHALL**
 25 **SUBMIT TO THE SENATE FINANCE COMMITTEE AND THE HOUSE HEALTH AND**
 26 **GOVERNMENT OPERATIONS COMMITTEE, IN ACCORDANCE WITH § 2-1246 OF**
 27 **THE STATE GOVERNMENT ARTICLE, A PLAN FOR THE USE OF THE ALTERNATIVE**
 28 **CONTRACTING OPTION OR ACTIVE PURCHASING STRATEGY, INCLUDING AN**
 29 **ANALYSIS OF:**

30 **(I) THE OBJECTIVES TO BE ACHIEVED THROUGH USE OF**
 31 **THE ALTERNATIVE CONTRACTING OPTION OR ACTIVE PURCHASING STRATEGY;**
 32 **AND**

33 **(II) THE IMPACT ON THE INSURANCE MARKETS INSIDE AND**
 34 **OUTSIDE THE EXCHANGE AND ON CONSUMERS; AND**

1 **(2) SHALL ALLOW THE COMMITTEES TO HAVE 90 DAYS FOR**
2 **REVIEW AND COMMENT.**

3 **31-111.**

4 **(A) THE SHOP EXCHANGE:**

5 **(1) SHALL BE A SEPARATE INSURANCE MARKET WITHIN THE**
6 **EXCHANGE FOR SMALL EMPLOYERS; AND**

7 **(2) MAY NOT BE MERGED WITH THE INDIVIDUAL MARKET OF THE**
8 **INDIVIDUAL EXCHANGE.**

9 **(B) THE SHOP EXCHANGE SHALL BE DESIGNED TO BALANCE:**

10 **(1) THE VIABILITY OF THE SHOP EXCHANGE AS AN**
11 **ALTERNATIVE FOR QUALIFIED EMPLOYERS AND THEIR EMPLOYEES WHO HAVE**
12 **NOT BEEN ABLE HISTORICALLY TO ACCESS AND AFFORD INSURANCE IN THE**
13 **SMALL GROUP MARKET;**

14 **(2) THE NEED FOR STABILITY AND PREDICTABILITY IN**
15 **EMPLOYERS' HEALTH INSURANCE COSTS INCURRED ON BEHALF OF THEIR**
16 **EMPLOYEES; ~~AND~~**

17 **(3) THE DESIRABILITY OF PROVIDING EMPLOYEES WITH A**
18 **MEANINGFUL CHOICE AMONG HIGH-QUALITY AND AFFORDABLE HEALTH**
19 **BENEFIT PLANS; AND**

20 **(4) THE NEED TO FACILITATE CONTINUITY OF CARE FOR**
21 **EMPLOYEES WHO CHANGE EMPLOYERS OR HEALTH BENEFIT PLANS.**

22 **(C) THE SHOP EXCHANGE SHALL ALLOW QUALIFIED EMPLOYERS TO:**

23 **(1) AS REQUIRED BY REGULATIONS ADOPTED BY THE SECRETARY**
24 **UNDER THE AFFORDABLE CARE ACT, DESIGNATE A COVERAGE LEVEL WITHIN**
25 **WHICH THEIR EMPLOYEES MAY CHOOSE ANY QUALIFIED HEALTH PLAN; OR**

26 **(2) DESIGNATE A CARRIER OR AN INSURANCE HOLDING COMPANY**
27 **SYSTEM, AS DEFINED IN § 7-101 OF THIS ARTICLE, AND A MENU OF QUALIFIED**
28 **HEALTH PLANS OFFERED BY THE CARRIER OR THE INSURANCE HOLDING**
29 **COMPANY SYSTEM IN THE SHOP EXCHANGE FROM WHICH THEIR EMPLOYEES**
30 **MAY CHOOSE.**

1 (D) IN ADDITION TO THE OPTIONS SET FORTH IN SUBSECTION (C) OF
 2 THIS SECTION, THE SHOP EXCHANGE ALSO MAY ALLOW QUALIFIED
 3 EMPLOYERS TO DESIGNATE ONE OR MORE QUALIFIED DENTAL PLANS AND
 4 QUALIFIED VISION PLANS TO BE MADE AVAILABLE TO THEIR EMPLOYEES.

5 ~~(D)~~ (E) ON OR AFTER JANUARY 1, 2016, IN ORDER TO CONTINUE TO
 6 PROMOTE THE SHOP EXCHANGE'S PRINCIPLES OF ACCESSIBILITY, CHOICE,
 7 AFFORDABILITY, AND SUSTAINABILITY, AND AS IT OBTAINS MORE DATA ON
 8 ADVERSE SELECTION, COST, ENROLLMENT, AND OTHER FACTORS, THE SHOP
 9 EXCHANGE:

10 (1) MAY REASSESS AND MODIFY THE MANNER IN WHICH THE
 11 SHOP EXCHANGE ALLOWS QUALIFIED EMPLOYERS TO OFFER, AND THEIR
 12 EMPLOYEES TO CHOOSE, QUALIFIED HEALTH PLANS AND COVERAGE LEVELS;
 13 ~~AND~~

14 (2) IN REASSESSING EMPLOYER AND EMPLOYEE CHOICE, MAY
 15 CONSIDER OPTIONS WHICH WOULD PROMOTE THE ADDITIONAL OBJECTIVE OF
 16 INCREASING THE PORTABILITY OF EMPLOYEES' HEALTH INSURANCE AS
 17 EMPLOYEES MOVE FROM EMPLOYER TO EMPLOYER OR TRANSITION IN AND OUT
 18 OF EMPLOYMENT; AND

19 (3) SHALL IMPLEMENT ANY MODIFICATION OF OFFERINGS AND
 20 CHOICE THROUGH REGULATIONS ADOPTED BY THE SHOP EXCHANGE.

21 31-112.

22 (A) THERE IS A NAVIGATOR PROGRAM FOR THE SHOP EXCHANGE.

23 (B) THE NAVIGATOR PROGRAM FOR THE SHOP EXCHANGE SHALL:

24 ~~(1) FOCUS OUTREACH EFFORTS AND PROVIDE HEALTH~~
 25 ~~INSURANCE ENROLLMENT AND ELIGIBILITY SERVICES TO SMALL EMPLOYERS~~
 26 ~~THAT DO NOT OFFER HEALTH INSURANCE TO THEIR EMPLOYEES; AND~~

27 ~~(2) RELY ON THE STATE'S INSURANCE PRODUCER COMMUNITY TO~~
 28 ~~CONTINUE TO PROVIDE WIDESPREAD AND COMPREHENSIVE ENROLLMENT AND~~
 29 ~~CONSUMER ASSISTANCE SERVICES TO SMALL EMPLOYERS BOTH INSIDE AND~~
 30 ~~OUTSIDE THE SHOP EXCHANGE.~~

31 (C) (1) ~~TO ACHIEVE THESE OBJECTIVES CARRY OUT ITS PURPOSE~~
 32 ~~AND IN COMPLIANCE WITH THE AFFORDABLE CARE ACT, A SHOP EXCHANGE~~
 33 ~~NAVIGATOR, WITH RESPECT ONLY TO QUALIFIED HEALTH PLANS AND~~
 34 ~~QUALIFIED DENTAL PLANS OFFERED IN THE SHOP EXCHANGE, MAY THE~~

1 SHOP EXCHANGE NAVIGATOR PROGRAM, WITH RESPECT ONLY TO QUALIFIED
 2 PLANS OFFERED IN THE SHOP EXCHANGE, SHALL PROVIDE COMPREHENSIVE
 3 CONSUMER ASSISTANCE SERVICES, INCLUDING:

4 (I) ~~CONDUCT~~ CONDUCTING EDUCATION AND OUTREACH TO
 5 SMALL EMPLOYERS;

6 (II) ~~DISTRIBUTE~~ DISTRIBUTING INFORMATION ABOUT THE
 7 SHOP EXCHANGE, INCLUDING INFORMATION ABOUT:

8 1. OPTIONS WITH RESPECT TO EMPLOYER AND
 9 EMPLOYEE CHOICE;

10 2. PROCEDURES FOR ENROLLING IN QUALIFIED
 11 ~~HEALTH PLANS AND QUALIFIED DENTAL~~ PLANS; AND

12 3. THE AVAILABILITY OF APPLICABLE TAX CREDITS;

13 ~~(III) SELL QUALIFIED HEALTH PLANS AND QUALIFIED~~
 14 ~~DENTAL PLANS OFFERED IN THE SHOP EXCHANGE;~~

15 ~~(IV)~~ (III) ~~FACILITATE~~ FACILITATING:

16 1. QUALIFIED ~~HEALTH PLAN AND QUALIFIED~~
 17 ~~DENTAL~~ PLAN SELECTION, BASED ON THE NEEDS OF THE EMPLOYEE;

18 2. APPLICATION PROCESSES;

19 3. ENROLLMENT;

20 4. RENEWALS; AND

21 5. DISENROLLMENT;

22 ~~(V)~~ (IV) ~~CONDUCT~~ CONDUCTING ~~TAX CREDIT~~ ELIGIBILITY
 23 DETERMINATIONS AND REDETERMINATIONS FOR TAX CREDITS;

24 ~~(VI)~~ (V) ~~PROVIDE~~ PROVIDING REFERRALS TO
 25 APPROPRIATE AGENCIES ~~FOR~~, INCLUDING THE ATTORNEY GENERAL'S HEALTH
 26 EDUCATION AND ADVOCACY UNIT AND THE ADMINISTRATION, FOR
 27 APPLICANTS AND ENROLLEES WITH GRIEVANCES, COMPLAINTS, APPEALS, OR
 28 QUESTIONS;

1 ~~(VII)~~ (VI) ~~PROVIDE~~ PROVIDING ALL INFORMATION AND
 2 SERVICES IN A MANNER THAT IS CULTURALLY AND LINGUISTICALLY
 3 APPROPRIATE AND ENSURES ACCESSIBILITY FOR INDIVIDUALS WITH
 4 DISABILITIES; AND

5 ~~(VIII)~~ (VII) ~~PROVIDE~~ PROVIDING ONGOING SUPPORT WITH
 6 RESPECT TO THE FUNCTIONS SET FORTH IN THIS SECTION, INCLUDING
 7 ELIGIBILITY, AND ENROLLMENT, RENEWAL, AND DISENROLLMENT IN AND
 8 RENEWAL OF QUALIFIED HEALTH PLANS AND QUALIFIED DENTAL PLANS
 9 OFFERED IN THE SHOP EXCHANGE.

10 ~~(2)~~ (2) ~~A SHOP EXCHANGE NAVIGATOR MAY NOT:~~

11 ~~(I) PROVIDE ANY INFORMATION OR SERVICES RELATED TO~~
 12 ~~HEALTH BENEFIT PLANS OR OTHER PRODUCTS NOT OFFERED IN THE SHOP~~
 13 ~~EXCHANGE; OR~~

14 ~~(II) SEEK TO REPLACE ANY HEALTH BENEFIT PLAN~~
 15 ~~ALREADY OFFERED BY A SMALL EMPLOYER UNLESS THE SMALL EMPLOYER IS~~
 16 ~~ELIGIBLE FOR A FEDERAL TAX CREDIT AVAILABLE ONLY THROUGH THE SHOP~~
 17 ~~EXCHANGE.~~

18 ~~(3)~~ (2) A SHOP EXCHANGE NAVIGATOR:

19 (I) SHALL HOLD A SHOP EXCHANGE NAVIGATOR LICENSE
 20 ISSUED UNDER SUBSECTION (D) OF THIS SECTION;

21 (II) MAY NOT BE REQUIRED TO HOLD AN INSURANCE
 22 PRODUCER LICENSE;

23 (III) SHALL BE ENGAGED BY AND RECEIVE COMPENSATION
 24 ONLY THROUGH THE SHOP EXCHANGE;

25 ~~(IV) SHALL REFER ANY INQUIRIES ABOUT INFORMATION OR~~
 26 ~~SERVICES RELATED TO HEALTH BENEFIT PLANS OR OTHER PRODUCTS NOT~~
 27 ~~OFFERED IN THE SHOP EXCHANGE TO LICENSED INSURANCE PRODUCERS;~~
 28 MAY NOT RECEIVE COMPENSATION FROM OR OTHERWISE BE AFFILIATED WITH
 29 A CARRIER, AN INSURANCE PRODUCER, A THIRD-PARTY ADMINISTRATOR, OR
 30 ANY OTHER PERSON CONNECTED TO THE INSURANCE INDUSTRY; AND

31 (V) SHALL COMPLETE AND COMPLY WITH ANY ONGOING
 32 REQUIREMENTS OF THE TRAINING PROGRAM ESTABLISHED UNDER
 33 SUBSECTION ~~(F)~~ (H) OF THIS SECTION; ~~AND~~

1 ~~(VI) SHALL RECEIVE COMPENSATION ONLY THROUGH THE~~
2 ~~SHOP EXCHANGE AND NOT FROM A CARRIER OR AN INSURANCE PRODUCER.~~

3 (3) WITH RESPECT TO THE INSURANCE MARKET OUTSIDE THE
4 EXCHANGE, A SHOP EXCHANGE NAVIGATOR:

5 (I) MAY NOT PROVIDE ANY INFORMATION OR SERVICES
6 RELATED TO HEALTH BENEFIT PLANS OR OTHER PRODUCTS NOT OFFERED IN
7 THE EXCHANGE, EXCEPT FOR GENERAL INFORMATION ABOUT THE INSURANCE
8 MARKET OUTSIDE THE EXCHANGE, WHICH SHALL BE LIMITED TO THE
9 INFORMATION PROVIDED IN A CONSUMER EDUCATION DOCUMENT DEVELOPED
10 BY THE EXCHANGE AND THE COMMISSIONER;

11 (II) SHALL REFER ANY INQUIRIES ABOUT HEALTH BENEFIT
12 PLANS OR OTHER PRODUCTS NOT OFFERED IN THE EXCHANGE TO:

13 1. ANY RESOURCES THAT MAY BE MAINTAINED BY
14 THE EXCHANGE; OR

15 2. CARRIERS AND LICENSED INSURANCE
16 PRODUCERS;

17 (III) MAY NOT SEEK TO REPLACE ANY HEALTH BENEFIT PLAN
18 ALREADY OFFERED BY A SMALL EMPLOYER UNLESS THE SMALL EMPLOYER IS
19 ELIGIBLE FOR A FEDERAL TAX CREDIT AVAILABLE ONLY THROUGH THE SHOP
20 EXCHANGE; AND

21 (IV) SHALL REFER TO THE INDIVIDUAL EXCHANGE
22 NAVIGATOR PROGRAM ANY INQUIRIES ABOUT INFORMATION OR SERVICES
23 RELATED TO:

24 1. QUALIFIED PLANS OFFERED IN THE INDIVIDUAL
25 EXCHANGE; OR

26 2. THE MARYLAND MEDICAL ASSISTANCE
27 PROGRAM AND THE MARYLAND CHILDREN'S HEALTH PROGRAM.

28 (D) (1) THE COMMISSIONER SHALL ISSUE A SHOP EXCHANGE
29 NAVIGATOR LICENSE TO EACH APPLICANT WHO MEETS THE REQUIREMENTS OF
30 THIS SUBSECTION.

31 (2) TO QUALIFY FOR A SHOP EXCHANGE NAVIGATOR LICENSE,
32 AN APPLICANT:

- 1 (I) SHALL BE OF GOOD CHARACTER AND TRUSTWORTHY;
- 2 (II) SHALL BE AT LEAST 18 YEARS OLD;
- 3 (III) SHALL PASS A WRITTEN EXAMINATION GIVEN BY THE
4 COMMISSIONER UNDER THIS SUBSECTION; AND
- 5 (IV) MAY NOT HAVE COMMITTED ANY ACT THAT THE
6 COMMISSIONER FINDS WOULD WARRANT ~~DENIAL~~ SUSPENSION OR REVOCATION
7 OF A LICENSE UNDER SUBSECTION (E) OF THIS SECTION.
- 8 (3) THE COMMISSIONER SHALL ADOPT REGULATIONS THAT
9 GOVERN:
- 10 (I) THE SCOPE, TYPE, CONDUCT, FREQUENCY, AND
11 ASSESSMENT OF THE WRITTEN EXAMINATION REQUIRED FOR A LICENSE;
- 12 (II) THE EXPERIENCE REQUIRED FOR AN INDIVIDUAL
13 APPLICANT TO BE ELIGIBLE TO TAKE THE WRITTEN EXAMINATION; AND
- 14 (III) THE REINSTATEMENT OF AN EXPIRED LICENSE.
- 15 (E) (1) THE COMMISSIONER MAY ~~DENY A LICENSE TO AN APPLICANT~~
16 ~~FOR A SHOP EXCHANGE NAVIGATOR LICENSE, OR~~ SUSPEND, REVOKE, OR
17 REFUSE TO RENEW OR REINSTATE A SHOP EXCHANGE NAVIGATOR LICENSE
18 AFTER NOTICE AND OPPORTUNITY FOR A HEARING UNDER §§ 2-210 THROUGH
19 2-214 OF THIS ARTICLE, IF THE ~~APPLICANT OR~~ LICENSEE:
- 20 (I) HAS WILLFULLY VIOLATED THIS ARTICLE OR ANY
21 REGULATION ADOPTED UNDER THIS ARTICLE;
- 22 (II) HAS ~~MADE A MATERIAL MISSTATEMENT~~ INTENTIONALLY
23 MISREPRESENTED OR CONCEALED A MATERIAL FACT IN THE APPLICATION FOR
24 THE LICENSE;
- 25 (III) HAS OBTAINED THE LICENSE BY MISREPRESENTATION,
26 CONCEALMENT, OR OTHER FRAUD;
- 27 ~~(III)~~ (IV) HAS ENGAGED IN FRAUDULENT OR DISHONEST
28 PRACTICES IN CONDUCTING ACTIVITIES UNDER THE LICENSE;
- 29 ~~(IV)~~ (V) HAS MISAPPROPRIATED, CONVERTED, OR
30 UNLAWFULLY WITHHELD MONEY IN CONDUCTING ACTIVITIES UNDER THE
31 LICENSE;

1 (VI) HAS FAILED OR REFUSED TO PAY OVER ON DEMAND
2 MONEY THAT BELONGS TO A PERSON ENTITLED TO THE MONEY;

3 ~~(V)~~ (VII) HAS WILLFULLY AND MATERIALLY
4 MISREPRESENTED THE PROVISIONS OF A QUALIFIED ~~HEALTH PLAN OR~~
5 ~~QUALIFIED DENTAL~~ PLAN;

6 ~~(VI)~~ (VIII) HAS BEEN CONVICTED OF A FELONY, A CRIME OF
7 MORAL TURPITUDE, OR ANY CRIMINAL OFFENSE INVOLVING DISHONESTY OR
8 BREACH OF TRUST; ~~OR~~

9 (IX) HAS FAILED AN EXAMINATION REQUIRED BY THIS
10 ARTICLE OR REGULATIONS ADOPTED UNDER THIS ARTICLE;

11 (X) HAS FORGED ANOTHER'S NAME ON AN APPLICATION
12 FOR A QUALIFIED PLAN OR ON ANY OTHER DOCUMENT IN CONDUCTING
13 ACTIVITIES UNDER THE LICENSE;

14 (XI) HAS OTHERWISE SHOWN A LACK OF TRUSTWORTHINESS
15 OR COMPETENCE TO ACT AS A SHOP EXCHANGE NAVIGATOR; OR

16 ~~(VII)~~ (XII) HAS WILLFULLY FAILED TO COMPLY WITH OR
17 VIOLATED A PROPER ORDER OR SUBPOENA OF THE COMMISSIONER.

18 (2) INSTEAD OF OR IN ADDITION TO SUSPENDING OR REVOKING A
19 LICENSE, THE COMMISSIONER MAY:

20 (I) IMPOSE A PENALTY OF NOT LESS THAN \$100 BUT NOT
21 EXCEEDING \$500 FOR EACH VIOLATION OF THIS ARTICLE; AND

22 (II) REQUIRE THAT RESTITUTION BE MADE TO ANY PERSON
23 WHO HAS SUFFERED FINANCIAL INJURY BECAUSE OF A VIOLATION OF THIS
24 ARTICLE.

25 (3) IF THE COMMISSIONER SUSPENDS A SHOP EXCHANGE
26 NAVIGATOR LICENSE, THE COMMISSIONER MAY REQUIRE THE INDIVIDUAL TO
27 PASS AN EXAMINATION AND FILE A NEW APPLICATION BEFORE THE SUSPENSION
28 IS LIFTED.

29 (4) THE PENALTIES AVAILABLE TO THE COMMISSIONER UNDER
30 THIS SUBSECTION SHALL BE IN ADDITION TO ANY CRIMINAL OR CIVIL
31 PENALTIES IMPOSED FOR FRAUD OR OTHER MISCONDUCT UNDER ANY OTHER
32 STATE OR FEDERAL LAW.

1 (5) THE COMMISSIONER SHALL NOTIFY THE SHOP EXCHANGE
2 OF ANY DECISION AFFECTING THE LICENSE OF A SHOP EXCHANGE NAVIGATOR
3 OR ANY SANCTION IMPOSED ON ~~THE~~ A SHOP EXCHANGE NAVIGATOR UNDER
4 THIS SUBSECTION.

5 (6) THE COMMISSIONER, IN THE COMMISSIONER'S ROLE AS A
6 MEMBER OF THE BOARD, MAY NOT PARTICIPATE IN ANY MATTER THAT
7 INVOLVES THE SHOP EXCHANGE'S NAVIGATOR PROGRAM IF, IN THE
8 COMMISSIONER'S JUDGMENT, THE COMMISSIONER'S PARTICIPATION MIGHT
9 CREATE A CONFLICT OF INTEREST WITH RESPECT TO THE COMMISSIONER'S
10 REGULATORY AUTHORITY OVER THE SHOP EXCHANGE'S NAVIGATOR
11 PROGRAM.

12 (7) A CARRIER IS NOT RESPONSIBLE FOR THE ACTIVITIES AND
13 CONDUCT OF A SHOP EXCHANGE NAVIGATOR.

14 (F) (1) THE SHOP EXCHANGE SHALL ESTABLISH AND ADMINISTER
15 AN INSURANCE PRODUCER AUTHORIZATION PROGRAM.

16 (2) UNDER THE PROGRAM, THE SHOP EXCHANGE SHALL:

17 (I) PROVIDE AN AUTHORIZATION TO SELL QUALIFIED
18 ~~HEALTH PLANS AND QUALIFIED DENTAL~~ PLANS TO A LICENSED INSURANCE
19 PRODUCER WHO MEETS THE REQUIREMENTS IN SUBSECTION (G) OF THIS
20 SECTION; AND

21 (II) REQUIRE RENEWAL OF AN AUTHORIZATION EVERY 2
22 YEARS.

23 (3) (I) SUBJECT TO THE CONTESTED CASE HEARING
24 PROVISIONS OF TITLE 10, SUBTITLE 2 OF THE STATE GOVERNMENT ARTICLE,
25 THE SHOP EXCHANGE MAY ~~DENY~~, SUSPEND, REVOKE, OR REFUSE TO RENEW
26 AN AUTHORIZATION FOR GOOD CAUSE, WHICH SHALL INCLUDE A FINDING THAT
27 THE INSURANCE PRODUCER HOLDING THE AUTHORIZATION HAS:

28 ~~1. MADE A MATERIAL MISSTATEMENT IN THE~~
29 ~~APPLICATION FOR THE AUTHORIZATION;~~

30 ~~2. ENGAGED IN FRAUDULENT OR DISHONEST~~
31 ~~PRACTICES IN CONDUCTING OF ACTIVITIES UNDER THE AUTHORIZATION;~~

32 ~~3. MATERIALLY MISREPRESENTED THE PROVISIONS~~
33 ~~OF A QUALIFIED HEALTH PLAN OR QUALIFIED DENTAL PLAN; OR~~

1 ~~4.~~ COMMITTED ANY ACT ~~IN VIOLATION OF~~
2 DESCRIBED IN SUBSECTION ~~(E)~~ (E)(1) OF THIS ~~SUBSECTION~~ SECTION WITH
3 RESPECT TO THE AUTHORIZATION.

4 (II) THE SHOP EXCHANGE SHALL NOTIFY THE
5 COMMISSIONER OF ANY DECISION AFFECTING THE STATUS OF AN INSURANCE
6 PRODUCER'S AUTHORIZATION.

7 (4) THE SHOP EXCHANGE, IN CONSULTATION WITH THE
8 COMMISSIONER, SHALL ADOPT REGULATIONS TO CARRY OUT THIS SUBSECTION.

9 (G) (1) SUBJECT TO THE REQUIREMENTS IN PARAGRAPH (2) OF THIS
10 SUBSECTION, AN INSURANCE PRODUCER WHO IS LICENSED IN THE STATE AND
11 AUTHORIZED BY THE COMMISSIONER TO SELL, SOLICIT, OR NEGOTIATE HEALTH
12 INSURANCE MAY SELL ANY QUALIFIED ~~HEALTH PLAN OR QUALIFIED DENTAL~~
13 PLAN OFFERED IN THE SHOP EXCHANGE WITHOUT BEING SEPARATELY
14 LICENSED AS A SHOP EXCHANGE NAVIGATOR.

15 (2) TO SELL QUALIFIED ~~HEALTH PLANS AND QUALIFIED DENTAL~~
16 PLANS IN THE SHOP EXCHANGE, AN INSURANCE PRODUCER SHALL:

17 (I) REGISTER AND APPLY FOR AN AUTHORIZATION FROM
18 THE SHOP EXCHANGE; ~~AND~~

19 (II) COMPLETE AND COMPLY WITH ANY ONGOING
20 REQUIREMENTS OF THE TRAINING PROGRAM ESTABLISHED UNDER
21 SUBSECTION (H) OF THIS SECTION; AND

22 (III) IN PROVIDING ASSISTANCE TO A SMALL EMPLOYER
23 SEEKING INFORMATION ABOUT OFFERING HEALTH INSURANCE, INFORM THE
24 SMALL EMPLOYER OF:

25 1. ALL QUALIFIED HEALTH PLANS AVAILABLE TO
26 EMPLOYEES IN THE SHOP EXCHANGE; AND

27 2. ALL OPTIONS AVAILABLE TO THE SMALL
28 EMPLOYER IN THE SHOP EXCHANGE FOR OFFERING QUALIFIED HEALTH
29 PLANS TO EMPLOYEES.

30 (3) AN INSURANCE PRODUCER:

1 (I) MAY NOT BE COMPENSATED BY THE SHOP EXCHANGE
2 FOR THE SALE OF A QUALIFIED ~~HEALTH PLAN OR QUALIFIED DENTAL~~ PLAN
3 OFFERED IN THE SHOP EXCHANGE; AND

4 (II) SHALL BE COMPENSATED DIRECTLY BY A CARRIER.

5 (H) (1) THE SHOP EXCHANGE SHALL DEVELOP, IMPLEMENT, AND,
6 AS APPROPRIATE, UPDATE TRAINING PROGRAMS FOR:

7 (I) SHOP EXCHANGE NAVIGATORS; AND

8 (II) LICENSED INSURANCE PRODUCERS WHO SEEK
9 AUTHORIZATION TO SELL QUALIFIED ~~HEALTH PLANS AND QUALIFIED DENTAL~~
10 PLANS IN THE SHOP EXCHANGE.

11 (2) THE TRAINING PROGRAMS SHALL:

12 (I) IMPART THE SKILLS AND EXPERTISE NECESSARY TO
13 PERFORM FUNCTIONS SPECIFIC TO THE SHOP EXCHANGE, SUCH AS MAKING
14 TAX CREDIT ELIGIBILITY DETERMINATIONS; AND

15 (II) ENABLE THE SHOP EXCHANGE'S NAVIGATOR
16 PROGRAM TO PROVIDE ROBUST PROTECTION OF CONSUMERS AND ADHERENCE
17 TO HIGH QUALITY ASSURANCE STANDARDS.

18 31-113.

19 (A) (1) THERE IS A NAVIGATOR PROGRAM FOR THE INDIVIDUAL
20 EXCHANGE.

21 (2) THE NAVIGATOR PROGRAM FOR THE INDIVIDUAL EXCHANGE
22 SHALL BE:

23 (I) ADMINISTERED BY THE INDIVIDUAL EXCHANGE; AND

24 (II) REGULATED BY THE COMMISSIONER.

25 (3) IN ADMINISTERING THE NAVIGATOR PROGRAM, THE
26 INDIVIDUAL EXCHANGE SHALL CONSULT WITH THE COMMISSIONER AND THE
27 DEPARTMENT OF HEALTH AND MENTAL HYGIENE TO ENSURE CONSISTENCY
28 AND COMPLIANCE WITH ALL LAWS, REGULATIONS, AND POLICIES GOVERNING:

29 (I) THE SALE, SOLICITATION, AND NEGOTIATION OF
30 HEALTH INSURANCE; AND

1 **(II) THE MARYLAND MEDICAL ASSISTANCE PROGRAM AND**
2 **THE MARYLAND CHILDREN'S HEALTH PROGRAM.**

3 **(4) IN REGULATING THE NAVIGATOR PROGRAM, THE**
4 **COMMISSIONER SHALL ENTER INTO ONE OR MORE MEMORANDA OF**
5 **UNDERSTANDING WITH THE EXCHANGE AND THE DEPARTMENT OF HEALTH**
6 **AND MENTAL HYGIENE TO FACILITATE ENFORCEMENT OF THIS SECTION.**

7 **(5) THE COMMISSIONER MAY REQUIRE THE INDIVIDUAL**
8 **EXCHANGE TO:**

9 **(I) MAKE AVAILABLE TO THE COMMISSIONER ALL**
10 **RECORDS, DOCUMENTS, DATA, AND OTHER INFORMATION RELATING TO THE**
11 **NAVIGATOR PROGRAM, INCLUDING THE AUTHORIZATION OF INDIVIDUAL**
12 **EXCHANGE NAVIGATOR ENTITIES AND THE CERTIFICATION OF INDIVIDUAL**
13 **EXCHANGE NAVIGATORS; AND**

14 **(II) SUBMIT A CORRECTIVE PLAN TO TAKE APPROPRIATE**
15 **ACTION TO ADDRESS ANY PROBLEMS OR DEFICIENCIES IDENTIFIED BY THE**
16 **COMMISSIONER IN THE INDIVIDUAL EXCHANGE NAVIGATOR ENTITY**
17 **AUTHORIZATION PROCESS OR THE INDIVIDUAL EXCHANGE NAVIGATOR**
18 **CERTIFICATION PROCESS.**

19 **(6) THE COMMISSIONER, IN THE COMMISSIONER'S ROLE AS A**
20 **MEMBER OF THE BOARD, MAY NOT PARTICIPATE IN ANY MATTER THAT**
21 **INVOLVES THE INDIVIDUAL EXCHANGE'S NAVIGATOR PROGRAM IF, IN THE**
22 **COMMISSIONER'S JUDGMENT, THE COMMISSIONER'S PARTICIPATION MIGHT**
23 **CREATE A CONFLICT OF INTEREST WITH RESPECT TO THE COMMISSIONER'S**
24 **REGULATORY AUTHORITY OVER THE INDIVIDUAL EXCHANGE'S NAVIGATOR**
25 **PROGRAM.**

26 **(B) THE NAVIGATOR PROGRAM FOR THE INDIVIDUAL EXCHANGE**
27 **SHALL:**

28 **(1) FOCUS OUTREACH EFFORTS AND ~~PROVIDE ENROLLMENT AND~~**
29 **~~ELIGIBILITY SERVICES TO~~ SERVICES ON INDIVIDUALS WITHOUT HEALTH**
30 **INSURANCE COVERAGE;**

31 **(2) USE, ~~AS~~ INDIVIDUAL EXCHANGE NAVIGATOR ENTITIES,**
32 **~~COMMUNITY-BASED ORGANIZATIONS AND OTHER ENTITIES~~ THAT:**

33 **(I) ~~ARE FAMILIAR~~ HAVE EXPERTISE IN WORKING WITH**
34 **VULNERABLE AND HARD-TO-REACH POPULATIONS; AND**

1 (II) CONDUCT OUTREACH AND PROVIDE ENROLLMENT
2 SUPPORT FOR THESE POPULATIONS; AND

3 (3) ENABLE THE INDIVIDUAL EXCHANGE TO:

4 (I) COMPLY WITH THE AFFORDABLE CARE ACT BY
5 PROVIDING SEAMLESS ENTRY INTO THE MARYLAND MEDICAL ASSISTANCE
6 PROGRAM, THE MARYLAND CHILDREN'S HEALTH PROGRAM, ~~QUALIFIED~~
7 ~~HEALTH PLANS~~, AND QUALIFIED ~~DENTAL~~ PLANS;

8 (II) ASSIST INDIVIDUALS WHO TRANSITION BETWEEN THE
9 ~~PROGRAM PLANS~~ TYPES OF COVERAGE DESCRIBED IN ITEM (I) OF THIS ITEM OR
10 HAVE LAPSED ENROLLMENT; AND

11 (III) MEET CONSUMER NEEDS AND DEMANDS FOR HEALTH
12 INSURANCE COVERAGE WHILE MAINTAINING HIGH STANDARDS OF QUALITY
13 ASSURANCE AND CONSUMER PROTECTION.

14 (C) ~~TO ACHIEVE THESE OBJECTIVES~~ CARRY OUT ITS PURPOSES AND IN
15 COMPLIANCE WITH THE AFFORDABLE CARE ACT, ~~AN~~ THE INDIVIDUAL
16 EXCHANGE NAVIGATOR PROGRAM, WITH RESPECT ONLY TO THE MARYLAND
17 MEDICAL ASSISTANCE PROGRAM, THE MARYLAND CHILDREN'S HEALTH
18 PROGRAM, AND QUALIFIED ~~HEALTH PLANS AND QUALIFIED DENTAL~~ PLANS
19 OFFERED IN THE EXCHANGE, ~~MAY~~ SHALL PROVIDE COMPREHENSIVE
20 CONSUMER ASSISTANCE SERVICES, INCLUDING:

21 (1) ~~CONDUCT~~ CONDUCTING EDUCATION AND OUTREACH TO
22 INDIVIDUALS;

23 (2) ~~DISTRIBUTE~~ DISTRIBUTING INFORMATION ABOUT:

24 (I) THE INDIVIDUAL EXCHANGE, INCLUDING ELIGIBILITY
25 REQUIREMENTS FOR APPLICABLE FEDERAL PREMIUM SUBSIDIES AND
26 COST-SHARING ASSISTANCE;

27 (II) ELIGIBILITY REQUIREMENTS FOR THE MARYLAND
28 MEDICAL ASSISTANCE PROGRAM AND THE MARYLAND CHILDREN'S HEALTH
29 PROGRAM; AND

30 (III) PROCEDURES FOR ENROLLING IN THE MARYLAND
31 MEDICAL ASSISTANCE PROGRAM, THE MARYLAND CHILDREN'S HEALTH
32 PROGRAM, OR QUALIFIED ~~HEALTH PLANS AND QUALIFIED DENTAL~~ PLANS
33 OFFERED IN THE INDIVIDUAL EXCHANGE;

1 (3) ~~FACILITATE QUALIFIED HEALTH PLAN AND QUALIFIED~~
2 ~~DENTAL PLAN SELECTION, APPLICATION PROCESSES, ENROLLMENT,~~
3 ~~RENEWALS, AND DISENROLLMENT WITH RESPECT TO QUALIFIED PLANS,~~
4 FACILITATING:

5 (I) PLAN SELECTION, BASED ON THE NEEDS OF THE
6 INDIVIDUAL SEEKING TO ENROLL;

7 (II) ASSESSMENT OF TAX IMPLICATIONS AND PREMIUM AND
8 COST-SHARING REQUIREMENTS; AND

9 (III) APPLICATION, ENROLLMENT, RENEWAL, AND
10 DISENROLLMENT PROCESSES;

11 (4) ~~FACILITATE~~ FACILITATING ELIGIBILITY DETERMINATIONS
12 FOR THE MARYLAND MEDICAL ASSISTANCE PROGRAM AND THE MARYLAND
13 CHILDREN'S HEALTH PROGRAM, SELECTION OF MANAGED CARE
14 ORGANIZATIONS, AND APPLICATION, ENROLLMENT, AND DISENROLLMENT
15 PROCESSES, ENROLLMENT, AND DISENROLLMENT;

16 (5) ~~CONDUCT~~ CONDUCTING ELIGIBILITY DETERMINATIONS AND
17 REDETERMINATIONS FOR PREMIUM SUBSIDIES AND COST-SHARING
18 ASSISTANCE;

19 (6) ~~PROVIDE~~ PROVIDING REFERRALS TO APPROPRIATE AGENCIES
20 ~~FOR,~~ INCLUDING THE ATTORNEY GENERAL'S HEALTH EDUCATION AND
21 ADVOCACY UNIT AND THE ADMINISTRATION, FOR APPLICANTS AND
22 ENROLLEES WITH GRIEVANCES, COMPLAINTS, QUESTIONS, OR THE NEED FOR
23 OTHER SOCIAL SERVICES;

24 (7) ~~PROVIDE~~ PROVIDING ALL INFORMATION AND SERVICES IN A
25 MANNER THAT IS CULTURALLY AND LINGUISTICALLY APPROPRIATE AND
26 ENSURES ACCESSIBILITY FOR INDIVIDUALS WITH DISABILITIES; AND

27 (8) ~~PROVIDE~~ PROVIDING ONGOING SUPPORT WITH RESPECT TO
28 ISSUES RELATING TO ELIGIBILITY, ENROLLMENT, RENEWAL, AND
29 DISENROLLMENT IN THE MARYLAND MEDICAL ASSISTANCE PROGRAM, THE
30 MARYLAND CHILDREN'S HEALTH PROGRAM, AND QUALIFIED ~~HEALTH PLANS~~
31 ~~AND QUALIFIED DENTAL~~ PLANS OFFERED IN THE INDIVIDUAL EXCHANGE.

32 (D) (1) THE CONSUMER ASSISTANCE SERVICES DESCRIBED IN
33 SUBSECTION (C) OF THIS SECTION THAT MUST BE PROVIDED BY AN INDIVIDUAL
34 EXCHANGE NAVIGATOR ARE THOSE SERVICES THAT INVOLVE THE SALE,

1 SOLICITATION, AND NEGOTIATION OF QUALIFIED PLANS OFFERED IN THE
2 INDIVIDUAL EXCHANGE, INCLUDING:

3 (I) EXAMINING OR OFFERING TO EXAMINE A QUALIFIED
4 PLAN FOR THE PURPOSE OF GIVING, OR OFFERING TO GIVE, ADVICE OR
5 INFORMATION ABOUT THE TERMS, CONDITIONS, BENEFITS, COVERAGE, OR
6 PREMIUM OF A QUALIFIED PLAN;

7 (II) FACILITATING:

8 1. QUALIFIED PLAN SELECTION;

9 2. THE APPLICATION OF PREMIUM TAX SUBSIDIES
10 TO SELECTED QUALIFIED HEALTH PLANS;

11 3. PLAN APPLICATION, ENROLLMENT, RENEWAL,
12 AND DISENROLLMENT PROCESSES; AND

13 (III) PROVIDING ONGOING SUPPORT WITH RESPECT TO
14 ISSUES RELATING TO QUALIFIED PLAN ENROLLMENT, APPLICATION OF
15 PREMIUM TAX SUBSIDIES, RENEWAL, AND DISENROLLMENT.

16 (2) THE CONSUMER ASSISTANCE SERVICES DESCRIBED IN
17 SUBSECTION (C) OF THIS SECTION THAT DO NOT HAVE TO BE PROVIDED BY AN
18 INDIVIDUAL EXCHANGE NAVIGATOR ARE:

19 (I) CONDUCTING GENERAL EDUCATION AND OUTREACH;

20 (II) FACILITATING ELIGIBILITY DETERMINATIONS AND
21 REDETERMINATIONS FOR PREMIUM TAX SUBSIDIES, THE MARYLAND MEDICAL
22 ASSISTANCE PROGRAM, AND THE MARYLAND CHILDREN'S HEALTH PROGRAM;
23 AND

24 (III) FACILITATING AND PROVIDING ONGOING SUPPORT
25 WITH RESPECT TO THE SELECTION OF MANAGED CARE ORGANIZATIONS,
26 APPLICATION PROCESSES, ENROLLMENT, AND DISENROLLMENT FOR THE
27 MARYLAND MEDICAL ASSISTANCE PROGRAM AND THE MARYLAND
28 CHILDREN'S HEALTH PROGRAM.

29 (E) (1) THE EXCHANGE MAY AUTHORIZE AN INDIVIDUAL EXCHANGE
30 NAVIGATOR ENTITY TO PROVIDE CONSUMER ASSISTANCE SERVICES THAT:

31 (I) ARE REQUIRED TO BE PROVIDED BY AN INDIVIDUAL
32 EXCHANGE NAVIGATOR; OR

1 (II) SUBJECT TO PARAGRAPH (2)(III) OF THIS SUBSECTION,
2 RESULT IN A CONSUMER'S ENROLLMENT IN THE MARYLAND MEDICAL
3 ASSISTANCE PROGRAM OR THE MARYLAND CHILDREN'S HEALTH PROGRAM.

4 **(2) THE EXCHANGE:**

5 (I) MAY LIMIT THE AUTHORIZATION OF AN INDIVIDUAL
6 EXCHANGE NAVIGATOR ENTITY TO THE PROVISION OF A SUBSET OF SERVICES,
7 DEPENDING ON THE NEEDS OF THE INDIVIDUAL EXCHANGE NAVIGATOR
8 PROGRAM AND THE CAPACITY OF THE INDIVIDUAL EXCHANGE NAVIGATOR
9 ENTITY, PROVIDED THAT THE NAVIGATOR PROGRAM OVERALL PROVIDES THE
10 TOTALITY OF SERVICES REQUIRED BY THE AFFORDABLE CARE ACT AND THIS
11 SUBTITLE;

12 (II) PURSUANT TO CONTRACTUAL AGREEMENT, MAY
13 REQUIRE AN INDIVIDUAL EXCHANGE NAVIGATOR ENTITY TO PROVIDE
14 EDUCATION, OUTREACH, AND OTHER CONSUMER ASSISTANCE SERVICES IN
15 ADDITION TO THE SERVICES PROVIDED UNDER THE INDIVIDUAL EXCHANGE
16 NAVIGATOR ENTITY'S AUTHORIZATION IN ORDER TO ACHIEVE ALL OF THE
17 OBJECTIVES OF THE NAVIGATOR PROGRAM; AND

18 (III) MAY NOT AUTHORIZE AN INDIVIDUAL EXCHANGE
19 NAVIGATOR ENTITY TO PROVIDE SERVICES THAT RESULT IN A CONSUMER'S
20 ENROLLMENT IN THE MARYLAND MEDICAL ASSISTANCE PROGRAM OR THE
21 MARYLAND CHILDREN'S HEALTH PROGRAM WITHOUT THE APPROVAL OF THE
22 DEPARTMENT OF HEALTH AND MENTAL HYGIENE.

23 **(F) AN INDIVIDUAL EXCHANGE NAVIGATOR ENTITY:**

24 (1) SHALL OBTAIN AUTHORIZATION FROM THE INDIVIDUAL
25 EXCHANGE TO PROVIDE SERVICES THAT:

26 (I) ARE REQUIRED TO BE PROVIDED BY AN INDIVIDUAL
27 EXCHANGE NAVIGATOR; OR

28 (II) RESULT IN A CONSUMER'S ENROLLMENT IN THE
29 MARYLAND MEDICAL ASSISTANCE PROGRAM OR THE MARYLAND CHILDREN'S
30 HEALTH PROGRAM;

31 **(2) MAY PROVIDE:**

32 (I) THOSE SERVICES THAT ARE WITHIN THE SCOPE OF THE
33 INDIVIDUAL EXCHANGE NAVIGATOR ENTITY'S AUTHORIZATION; AND

1 **(II) ANY OTHER CONSUMER ASSISTANCE SERVICES THAT:**

2 **1. ARE NOT REQUIRED TO BE PROVIDED BY AN**
3 **INDIVIDUAL EXCHANGE NAVIGATOR; OR**

4 **2. DO NOT REQUIRE AUTHORIZATION UNDER THIS**
5 **SUBSECTION;**

6 **(3) TO THE EXTENT THE SCOPE OF ITS AUTHORIZATION**
7 **INCLUDES SERVICES THAT MUST BE PROVIDED BY AN INDIVIDUAL EXCHANGE**
8 **NAVIGATOR, SHALL PROVIDE THOSE SERVICES ONLY THROUGH INDIVIDUAL**
9 **EXCHANGE NAVIGATORS;**

10 **(4) IN ADDITION TO THE SERVICES IT MAY PROVIDE UNDER ITS**
11 **AUTHORIZATION, MAY EMPLOY OR ENGAGE OTHER INDIVIDUALS TO CONDUCT:**

12 **(I) CONSUMER EDUCATION AND OUTREACH; AND**

13 **(II) DETERMINATIONS OF ELIGIBILITY FOR PREMIUM**
14 **SUBSIDIES AND COST-SHARING ASSISTANCE, THE MARYLAND MEDICAL**
15 **ASSISTANCE PROGRAM, AND THE MARYLAND CHILDREN'S HEALTH PROGRAM;**

16 **(5) MAY EMPLOY OR ENGAGE INDIVIDUALS TO PERFORM**
17 **ACTIVITIES THAT:**

18 **(I) ARE EXECUTIVE, ADMINISTRATIVE, MANAGERIAL, OR**
19 **CLERICAL; AND**

20 **(II) RELATE ONLY INDIRECTLY TO SERVICES THAT MUST BE**
21 **PROVIDED BY AN INDIVIDUAL EXCHANGE NAVIGATOR OR RESULT IN A**
22 **CONSUMER'S ENROLLMENT IN THE MARYLAND MEDICAL ASSISTANCE**
23 **PROGRAM OR THE MARYLAND CHILDREN'S HEALTH PROGRAM;**

24 **(6) SHALL COMPLY WITH ALL STATE AND FEDERAL LAWS,**
25 **REGULATIONS, AND POLICIES GOVERNING THE MARYLAND MEDICAL**
26 **ASSISTANCE PROGRAM AND THE MARYLAND CHILDREN'S HEALTH PROGRAM;**

27 **(7) MAY NOT RECEIVE ANY COMPENSATION, DIRECTLY OR**
28 **INDIRECTLY:**

29 **(I) FROM A CARRIER, AN INSURANCE PRODUCER, OR A**
30 **THIRD-PARTY ADMINISTRATOR IN CONNECTION WITH THE ENROLLMENT OF A**
31 **QUALIFIED INDIVIDUAL IN A QUALIFIED HEALTH PLAN; OR**

1 (II) FROM ANY MANAGED CARE ORGANIZATION THAT
2 PARTICIPATES IN THE MARYLAND MEDICAL ASSISTANCE PROGRAM IN
3 CONNECTION WITH THE ENROLLMENT OF AN INDIVIDUAL IN THE MARYLAND
4 MEDICAL ASSISTANCE PROGRAM OR THE MARYLAND CHILDREN’S HEALTH
5 PROGRAM; AND

6 (8) WITH RESPECT TO THE INSURANCE MARKET OUTSIDE THE
7 EXCHANGE:

8 (I) MAY NOT PROVIDE ANY INFORMATION OR SERVICES
9 RELATED TO HEALTH BENEFIT PLANS OR OTHER PRODUCTS NOT OFFERED IN
10 THE EXCHANGE, EXCEPT FOR GENERAL INFORMATION ABOUT THE INSURANCE
11 MARKET OUTSIDE THE EXCHANGE, WHICH SHALL BE LIMITED TO THE
12 INFORMATION PROVIDED IN A CONSUMER EDUCATION DOCUMENT DEVELOPED
13 BY THE EXCHANGE AND THE COMMISSIONER;

14 (II) SHALL REFER ANY INQUIRIES ABOUT HEALTH BENEFIT
15 PLANS OR OTHER PRODUCTS NOT OFFERED IN THE EXCHANGE TO:

16 1. ANY RESOURCES THAT MAY BE MAINTAINED BY
17 THE EXCHANGE; OR

18 2. CARRIERS AND LICENSED INSURANCE
19 PRODUCERS; AND

20 (III) ON CONTACT WITH AN INDIVIDUAL WHO
21 ACKNOWLEDGES HAVING EXISTING HEALTH INSURANCE COVERAGE OBTAINED
22 THROUGH AN INSURANCE PRODUCER, SHALL REFER THE INDIVIDUAL BACK TO
23 THE INSURANCE PRODUCER FOR INFORMATION AND SERVICES UNLESS:

24 1. THE INDIVIDUAL IS ELIGIBLE FOR BUT HAS NOT
25 OBTAINED A FEDERAL PREMIUM SUBSIDY AND COST-SHARING ASSISTANCE
26 AVAILABLE ONLY THROUGH THE INDIVIDUAL EXCHANGE;

27 2. THE INSURANCE PRODUCER IS NOT AUTHORIZED
28 TO SELL QUALIFIED PLANS IN THE INDIVIDUAL EXCHANGE; OR

29 3. THE INDIVIDUAL WOULD PREFER NOT TO SEEK
30 FURTHER ASSISTANCE FROM THE INDIVIDUAL’S INSURANCE PRODUCER.

31 (G) (1) THE COMMISSIONER MAY SUSPEND OR REVOKE AN
32 INDIVIDUAL EXCHANGE NAVIGATOR ENTITY AUTHORIZATION AFTER NOTICE

1 AND OPPORTUNITY FOR A HEARING UNDER §§ 2-210 THROUGH 2-214 OF THIS
2 ARTICLE IF THE INDIVIDUAL EXCHANGE NAVIGATOR ENTITY:

3 (I) HAS WILLFULLY VIOLATED THIS ARTICLE OR ANY
4 REGULATION ADOPTED UNDER THIS ARTICLE;

5 (II) HAS ENGAGED IN FRAUDULENT OR DISHONEST
6 PRACTICES IN CONDUCTING ACTIVITIES UNDER THE INDIVIDUAL EXCHANGE
7 NAVIGATOR ENTITY AUTHORIZATION;

8 (III) HAS HAD ANY PROFESSIONAL LICENSE OR
9 CERTIFICATION SUSPENDED OR REVOKED FOR A FRAUDULENT OR DISHONEST
10 PRACTICE;

11 (IV) HAS BEEN CONVICTED OF A FELONY, A CRIME OF MORAL
12 TURPITUDE, OR ANY CRIMINAL OFFENSE INVOLVING DISHONESTY OR BREACH
13 OF TRUST; OR

14 (V) HAS WILLFULLY FAILED TO COMPLY WITH OR VIOLATED
15 A PROPER ORDER OR SUBPOENA OF THE COMMISSIONER.

16 (2) INSTEAD OF OR IN ADDITION TO SUSPENDING OR REVOKING
17 AN INDIVIDUAL EXCHANGE NAVIGATOR ENTITY AUTHORIZATION, THE
18 COMMISSIONER MAY:

19 (I) IMPOSE A PENALTY OF NOT LESS THAN \$100 BUT NOT
20 EXCEEDING \$500 FOR EACH VIOLATION OF THIS ARTICLE; AND

21 (II) REQUIRE THAT RESTITUTION BE MADE TO ANY PERSON
22 WHO HAS SUFFERED FINANCIAL INJURY BECAUSE OF THE INDIVIDUAL
23 EXCHANGE NAVIGATOR ENTITY'S VIOLATION OF THIS ARTICLE.

24 (3) THE PENALTIES AVAILABLE TO THE COMMISSIONER UNDER
25 THIS SUBSECTION SHALL BE IN ADDITION TO ANY CRIMINAL OR CIVIL
26 PENALTIES IMPOSED FOR FRAUD OR OTHER MISCONDUCT UNDER ANY OTHER
27 STATE OR FEDERAL LAW.

28 (4) THE COMMISSIONER SHALL NOTIFY THE INDIVIDUAL
29 EXCHANGE OF ANY DECISION AFFECTING THE AUTHORIZATION OF AN
30 INDIVIDUAL EXCHANGE NAVIGATOR ENTITY OR ANY SANCTION IMPOSED ON AN
31 INDIVIDUAL EXCHANGE NAVIGATOR ENTITY UNDER THIS SUBSECTION.

32 (5) A CARRIER IS NOT RESPONSIBLE FOR THE ACTIVITIES AND
33 CONDUCT OF INDIVIDUAL EXCHANGE NAVIGATOR ENTITIES.

1 **(H)** AN INDIVIDUAL EXCHANGE NAVIGATOR:

2 (1) SHALL HOLD AN INDIVIDUAL EXCHANGE NAVIGATOR
3 CERTIFICATION ISSUED UNDER SUBSECTION ~~(F)~~ (J) OF THIS SECTION;

4 **(2)** MAY PROVIDE CONSUMER ASSISTANCE SERVICES THAT ARE
5 REQUIRED TO BE PROVIDED BY AN INDIVIDUAL EXCHANGE NAVIGATOR UNDER
6 SUBSECTION (D)(1) OF THIS SECTION;

7 ~~(2)~~ (3) MAY NOT BE REQUIRED TO HOLD AN INSURANCE
8 PRODUCER OR ADVISER LICENSE;

9 ~~(3)~~ (4) SHALL BE EMPLOYED OR ENGAGED BY AN INDIVIDUAL
10 EXCHANGE NAVIGATOR ENTITY;

11 ~~(4)~~ (5) SHALL RECEIVE COMPENSATION ONLY THROUGH THE
12 INDIVIDUAL EXCHANGE OR AN INDIVIDUAL EXCHANGE NAVIGATOR ENTITY AND
13 NOT FROM A CARRIER OR AN INSURANCE PRODUCER;

14 ~~(5)~~ ~~MAY NOT PROVIDE ANY INFORMATION OR SERVICES RELATED~~
15 ~~TO HEALTH BENEFIT PLANS OR OTHER PRODUCTS NOT OFFERED IN THE~~
16 ~~INDIVIDUAL EXCHANGE;~~

17 ~~(6)~~ ~~SHALL REFER ANY INQUIRIES ABOUT HEALTH BENEFIT PLANS~~
18 ~~AND OTHER PRODUCTS NOT OFFERED IN THE INDIVIDUAL EXCHANGE TO~~
19 ~~LICENSED INSURANCE PRODUCERS;~~

20 ~~(7)~~ ~~ON CONTACT WITH AN INDIVIDUAL WHO HAS EXISTING~~
21 ~~HEALTH INSURANCE COVERAGE OBTAINED THROUGH AN INSURANCE~~
22 ~~PRODUCER, SHALL REFER THE INDIVIDUAL BACK TO THE INSURANCE~~
23 ~~PRODUCER FOR INFORMATION AND SERVICES UNLESS;~~

24 ~~(i)~~ ~~THE INDIVIDUAL IS ELIGIBLE FOR FEDERAL PREMIUM~~
25 ~~SUBSIDIES AVAILABLE ONLY IN THE INDIVIDUAL EXCHANGE; AND~~

26 ~~(ii)~~ ~~THE INSURANCE PRODUCER IS NOT AUTHORIZED TO~~
27 ~~SELL QUALIFIED HEALTH PLANS AND QUALIFIED DENTAL PLANS IN THE~~
28 ~~INDIVIDUAL EXCHANGE; AND~~

29 **(6)** MAY NOT RECEIVE ANY COMPENSATION, DIRECTLY OR INDIRECTLY;

1 (I) FROM A CARRIER, AN INSURANCE PRODUCER, OR A
 2 THIRD-PARTY ADMINISTRATOR IN CONNECTION WITH THE ENROLLMENT OF A
 3 QUALIFIED INDIVIDUAL IN A QUALIFIED HEALTH PLAN; OR

4 (II) FROM A MANAGED CARE ORGANIZATION THAT
 5 PARTICIPATES IN THE MARYLAND MEDICAL ASSISTANCE PROGRAM IN
 6 CONNECTION WITH THE ENROLLMENT OF AN INDIVIDUAL IN THE MARYLAND
 7 MEDICAL ASSISTANCE PROGRAM OR THE MARYLAND CHILDREN'S HEALTH
 8 PROGRAM;

9 (7) WITH RESPECT TO THE INSURANCE MARKET OUTSIDE THE
 10 EXCHANGE, IS SUBJECT TO THE SAME REQUIREMENTS APPLICABLE TO
 11 INDIVIDUAL EXCHANGE NAVIGATOR ENTITIES AS SET FORTH IN SUBSECTION
 12 (F)(8) OF THIS SECTION; AND

13 (8) SHALL COMPLY WITH ALL STATE AND FEDERAL LAWS ~~AND,~~
 14 REGULATIONS, AND POLICIES GOVERNING THE MARYLAND MEDICAL
 15 ASSISTANCE PROGRAM AND THE MARYLAND CHILDREN'S HEALTH PROGRAM.

16 ~~(E)~~ ~~(4)~~ (I) THE EXCHANGE:

17 ~~(H)~~ (1) SHALL ESTABLISH AND ADMINISTER AN INDIVIDUAL
 18 EXCHANGE NAVIGATOR CERTIFICATION ~~PROGRAM~~ PROCESS;

19 ~~(H)~~ ~~IN CONSULTATION WITH THE COMMISSIONER, THE~~
 20 ~~MARYLAND MEDICAL ASSISTANCE PROGRAM, AND THE MARYLAND~~
 21 ~~CHILDREN'S HEALTH PROGRAM, SHALL ADOPT REGULATIONS TO IMPLEMENT~~
 22 ~~THIS SUBSECTION; AND~~

23 ~~(H)~~ ~~MAY IMPLEMENT THE INDIVIDUAL EXCHANGE~~
 24 ~~NAVIGATOR CERTIFICATION PROGRAM WITH THE ASSISTANCE OF THE~~
 25 ~~COMMISSIONER, THE MARYLAND MEDICAL ASSISTANCE PROGRAM, AND THE~~
 26 ~~MARYLAND CHILDREN'S HEALTH PROGRAM, IN ACCORDANCE WITH ONE OR~~
 27 ~~MORE MEMORANDA OF UNDERSTANDING.~~

28 (2) IN CONSULTATION WITH THE COMMISSIONER AND THE
 29 DEPARTMENT OF HEALTH AND MENTAL HYGIENE, SHALL ADOPT
 30 REGULATIONS TO IMPLEMENT THIS SUBSECTION; AND

31 (3) MAY IMPLEMENT THE INDIVIDUAL EXCHANGE NAVIGATOR
 32 CERTIFICATION PROCESS WITH THE ASSISTANCE OF THE COMMISSIONER AND
 33 THE DEPARTMENT OF HEALTH AND MENTAL HYGIENE, IN ACCORDANCE WITH
 34 ONE OR MORE MEMORANDA OF UNDERSTANDING.

1 ~~(2) THE COMMISSIONER MAY REQUIRE THAT THE INDIVIDUAL~~
2 ~~EXCHANGE:~~

3 ~~(I) MAKE AVAILABLE TO THE COMMISSIONER ALL~~
4 ~~RECORDS, DOCUMENTS, DATA, AND OTHER INFORMATION RELATING TO THE~~
5 ~~CERTIFICATION PROGRAM AND THE CERTIFICATION OF INDIVIDUAL EXCHANGE~~
6 ~~NAVIGATORS; AND~~

7 ~~(II) SUBMIT A CORRECTIVE PLAN TO TAKE APPROPRIATE~~
8 ~~ACTION TO ADDRESS ANY PROBLEMS OR DEFICIENCIES IN THE CERTIFICATION~~
9 ~~PROGRAM THAT THE COMMISSIONER IDENTIFIES.~~

10 ~~(3) A CERTIFICATION SHALL BE RENEWED EVERY 2 YEARS.~~

11 ~~(F)~~ (J) (1) THE EXCHANGE SHALL ISSUE AN INDIVIDUAL
12 EXCHANGE NAVIGATOR CERTIFICATION TO EACH APPLICANT WHO MEETS THE
13 REQUIREMENTS OF THIS SUBSECTION.

14 (2) TO QUALIFY FOR AN INDIVIDUAL EXCHANGE NAVIGATOR
15 CERTIFICATION, AN APPLICANT:

16 (I) SHALL BE OF GOOD CHARACTER AND TRUSTWORTHY;

17 (II) SHALL BE AT LEAST 18 YEARS OLD;

18 (III) SHALL COMPLETE, AND COMPLY WITH ANY ONGOING
19 REQUIREMENTS OF, THE TRAINING PROGRAM ESTABLISHED UNDER
20 SUBSECTION ~~(G)~~ (K) OF THIS SECTION; AND

21 (IV) SHALL COMPLY WITH ALL APPLICABLE REQUIREMENTS
22 OF THE DEPARTMENT OF HEALTH AND MENTAL HYGIENE.

23 (3) A CERTIFICATION SHALL EXPIRE 2 YEARS AFTER THE DATE IT
24 IS ISSUED UNLESS IT IS RENEWED.

25 ~~(G) (1) THE EXCHANGE, WITH THE APPROVAL OF THE~~
26 ~~COMMISSIONER AND IN CONSULTATION WITH THE MARYLAND MEDICAL~~
27 ~~ASSISTANCE PROGRAM AND THE MARYLAND CHILDREN'S HEALTH PROGRAM,~~
28 ~~SHALL DEVELOP, IMPLEMENT, AND, AS APPROPRIATE, UPDATE A TRAINING~~
29 ~~PROGRAM FOR THE CERTIFICATION OF INDIVIDUAL EXCHANGE NAVIGATORS.~~

30 (K) (1) THE EXCHANGE, WITH THE APPROVAL OF THE
31 COMMISSIONER AND IN CONSULTATION WITH THE DEPARTMENT OF HEALTH
32 AND MENTAL HYGIENE AND STAKEHOLDERS, SHALL DEVELOP, IMPLEMENT,

1 AND, AS APPROPRIATE, UPDATE A TRAINING PROGRAM FOR THE
 2 CERTIFICATION OF INDIVIDUAL EXCHANGE NAVIGATORS.

3 (2) THE TRAINING PROGRAM SHALL:

4 (I) ~~AFFORD~~ PROVIDE INDIVIDUAL EXCHANGE NAVIGATORS
 5 WITH THE FULL RANGE OF SKILLS, KNOWLEDGE, AND EXPERTISE NECESSARY
 6 TO MEET THE CONSUMER ASSISTANCE, ELIGIBILITY, ENROLLMENT, RENEWAL,
 7 AND DISENROLLMENT NEEDS OF INDIVIDUALS:

8 1. ELIGIBLE FOR THE MARYLAND MEDICAL
 9 ASSISTANCE PROGRAM AND THE MARYLAND CHILDREN'S HEALTH PROGRAM;
 10 OR

11 2. SEEKING QUALIFIED ~~HEALTH PLANS AND~~
 12 ~~QUALIFIED DENTAL~~ PLANS OFFERED IN THE INDIVIDUAL EXCHANGE;

13 (II) ENABLE THE NAVIGATOR PROGRAM FOR THE
 14 INDIVIDUAL EXCHANGE TO PROVIDE ROBUST PROTECTION OF CONSUMERS AND
 15 ADHERENCE TO HIGH QUALITY ASSURANCE STANDARDS; AND

16 (III) ENABLE THE INDIVIDUAL EXCHANGE TO ENSURE THAT,
 17 WITH RESPECT TO INDIVIDUAL EXCHANGE NAVIGATORS WHO OFFER ANY FORM
 18 OF ASSISTANCE TO INDIVIDUALS REGARDING THE MARYLAND MEDICAL
 19 ASSISTANCE PROGRAM OR THE MARYLAND CHILDREN'S HEALTH PROGRAM,
 20 THE INDIVIDUAL EXCHANGE NAVIGATOR CERTIFICATION PROGRAM SHALL
 21 COMPLY WITH ALL REQUIREMENTS OF THE DEPARTMENT OF HEALTH AND
 22 MENTAL HYGIENE.

23 ~~(3) NOTWITHSTANDING THE REQUIREMENTS OF THE TRAINING~~
 24 ~~PROGRAM, INDIVIDUAL EXCHANGE NAVIGATORS AND INDIVIDUAL EXCHANGE~~
 25 ~~NAVIGATOR ENTITIES:~~

26 ~~(I) ARE NOT REQUIRED TO PROVIDE THE FULL SCOPE OF~~
 27 ~~SERVICES AND FUNCTIONS SET FORTH IN THIS SECTION; AND~~

28 ~~(II) MAY BE ENGAGED TO PROVIDE A SUBSET OF THE~~
 29 ~~SERVICES AND FUNCTIONS AS LONG AS THE INDIVIDUAL EXCHANGE~~
 30 ~~NAVIGATOR PROGRAM OVERALL PROVIDES THE TOTALITY OF SERVICES AND~~
 31 ~~FUNCTIONS REQUIRED.~~

32 ~~(4)~~ (3) THE INDIVIDUAL EXCHANGE, IN CONSULTATION WITH
 33 THE ~~COMMISSIONER, THE MARYLAND MEDICAL ASSISTANCE PROGRAM, AND~~
 34 ~~THE MARYLAND CHILDREN'S HEALTH PROGRAM~~ THE DEPARTMENT OF

1 HEALTH AND MENTAL HYGIENE AND WITH THE APPROVAL OF THE
 2 COMMISSIONER, SHALL ADOPT REGULATIONS THAT GOVERN:

3 (I) THE SCOPE, TYPE, CONDUCT, FREQUENCY, AND
 4 ASSESSMENT OF THE TRAINING REQUIRED FOR ~~A~~ AN INDIVIDUAL EXCHANGE
 5 NAVIGATOR CERTIFICATION;

6 (II) THE EXPERIENCE REQUIREMENTS, IF ANY, FOR AN
 7 INDIVIDUAL APPLICANT TO BE ELIGIBLE TO PARTICIPATE IN THE TRAINING
 8 PROGRAM; AND

9 (III) THE REINSTATEMENT OF AN EXPIRED ~~CERTIFICATE OR~~
 10 ~~THE REACTIVATION OF A CERTIFICATE RENDERED INACTIVE BECAUSE THE~~
 11 ~~CERTIFIED INDIVIDUAL EXCHANGE NAVIGATOR TERMINATED ENGAGEMENT~~
 12 ~~WITH AN INDIVIDUAL EXCHANGE NAVIGATOR ENTITY~~ INDIVIDUAL EXCHANGE
 13 NAVIGATOR CERTIFICATION OR THE REACTIVATION OF AN INACTIVE
 14 INDIVIDUAL EXCHANGE NAVIGATOR CERTIFICATION.

15 ~~(H)~~ (L) (1) THE COMMISSIONER MAY SUSPEND OR REVOKE AN
 16 INDIVIDUAL EXCHANGE NAVIGATOR CERTIFICATION AFTER NOTICE AND
 17 OPPORTUNITY FOR A HEARING UNDER §§ 2-210 THROUGH 2-214 OF THIS
 18 ARTICLE IF THE ~~APPLICANT OR~~ CERTIFIED INDIVIDUAL EXCHANGE NAVIGATOR:

19 (I) HAS WILLFULLY VIOLATED;

20 ~~1.~~ THIS ARTICLE OR ANY REGULATION ADOPTED
 21 UNDER THIS ARTICLE; ~~OR~~

22 ~~2. ANY STATE OR FEDERAL LAW OR REGULATION~~
 23 ~~GOVERNING THE MARYLAND MEDICAL ASSISTANCE PROGRAM OR THE~~
 24 ~~MARYLAND CHILDREN'S HEALTH PROGRAM;~~

25 ~~(H)~~ HAS ~~MADE A MATERIAL MISSTATEMENT IN THE~~
 26 ~~APPLICATION FOR THE CERTIFICATION;~~

27 ~~(H)~~ HAS ~~ENGAGED IN FRAUDULENT OR DISHONEST~~
 28 ~~PRACTICES;~~

29 ~~(IV)~~ HAS ~~MISAPPROPRIATED, CONVERTED, OR UNLAWFULLY~~
 30 ~~WITHHELD MONEY;~~

31 ~~(V)~~ HAS ~~MATERIALLY MISREPRESENTED THE PROVISIONS~~
 32 ~~OF A QUALIFIED HEALTH PLAN OR QUALIFIED DENTAL PLAN;~~

1 ~~(VI) HAS BEEN CONVICTED OF A FELONY, A CRIME OF MORAL~~
2 ~~TURPITUDE, OR ANY CRIMINAL OFFENSE INVOLVING DISHONESTY OR BREACH~~
3 ~~OF TRUST; OR~~

4 ~~(VII) HAS FAILED TO COMPLY WITH OR VIOLATED A PROPER~~
5 ~~ORDER OF THE COMMISSIONER~~

6 (II) HAS INTENTIONALLY MISREPRESENTED OR CONCEALED
7 A MATERIAL FACT IN THE APPLICATION FOR THE INDIVIDUAL EXCHANGE
8 NAVIGATOR CERTIFICATION;

9 (III) HAS OBTAINED THE INDIVIDUAL EXCHANGE
10 NAVIGATOR CERTIFICATION BY MISREPRESENTATION, CONCEALMENT, OR
11 OTHER FRAUD;

12 (IV) HAS ENGAGED IN FRAUDULENT OR DISHONEST
13 PRACTICES IN CONDUCTING ACTIVITIES UNDER THE INDIVIDUAL EXCHANGE
14 NAVIGATOR CERTIFICATION;

15 (V) HAS MISAPPROPRIATED, CONVERTED, OR UNLAWFULLY
16 WITHHELD MONEY IN CONDUCTING ACTIVITIES UNDER THE INDIVIDUAL
17 EXCHANGE NAVIGATOR CERTIFICATION;

18 (VI) HAS FAILED OR REFUSED TO PAY OVER ON DEMAND
19 MONEY THAT BELONGS TO A PERSON ENTITLED TO THE MONEY;

20 (VII) HAS WILLFULLY AND MATERIALLY MISREPRESENTED
21 THE PROVISIONS OF A QUALIFIED PLAN;

22 (VIII) HAS BEEN CONVICTED OF A FELONY, A CRIME OF MORAL
23 TURPITUDE, OR ANY CRIMINAL OFFENSE INVOLVING DISHONESTY OR BREACH
24 OF TRUST;

25 (IX) HAS FAILED AN EXAMINATION REQUIRED BY THIS
26 ARTICLE OR REGULATIONS ADOPTED UNDER THIS ARTICLE;

27 (X) HAS FORGED ANOTHER'S NAME ON AN APPLICATION
28 FOR A QUALIFIED PLAN OR ON ANY OTHER DOCUMENT IN CONDUCTING
29 ACTIVITIES UNDER THE INDIVIDUAL EXCHANGE NAVIGATOR CERTIFICATION;

30 (XI) HAS OTHERWISE SHOWN A LACK OF TRUSTWORTHINESS
31 OR COMPETENCE TO ACT AS AN INDIVIDUAL EXCHANGE NAVIGATOR; OR

1 **(XII) HAS WILLFULLY FAILED TO COMPLY WITH OR VIOLATED**
2 **A PROPER ORDER OR SUBPOENA OF THE COMMISSIONER.**

3 **(2) INSTEAD OF OR IN ADDITION TO SUSPENDING OR REVOKING A**
4 **CERTIFICATION, THE COMMISSIONER MAY:**

5 **(I) IMPOSE A PENALTY OF NOT LESS THAN \$100 BUT NOT**
6 **EXCEEDING \$500 FOR EACH VIOLATION OF THIS ARTICLE; AND**

7 **(II) REQUIRE THAT RESTITUTION BE MADE TO ANY PERSON**
8 **WHO HAS SUFFERED FINANCIAL INJURY BECAUSE OF A VIOLATION OF THIS**
9 **ARTICLE.**

10 **(3) THE PENALTIES AVAILABLE TO THE COMMISSIONER UNDER**
11 **THIS SUBSECTION SHALL BE IN ADDITION TO ANY CRIMINAL OR CIVIL**
12 **PENALTIES IMPOSED FOR FRAUD OR OTHER MISCONDUCT UNDER ANY OTHER**
13 **STATE OR FEDERAL LAW.**

14 **(4) THE COMMISSIONER SHALL NOTIFY THE INDIVIDUAL**
15 **EXCHANGE AND THE INDIVIDUAL EXCHANGE NAVIGATOR ENTITY FOR WHICH**
16 **THE INDIVIDUAL EXCHANGE NAVIGATOR WORKS OF ANY DECISION AFFECTING**
17 **THE CERTIFICATION OF AN INDIVIDUAL EXCHANGE NAVIGATOR OR ANY**
18 **SANCTION IMPOSED ON AN INDIVIDUAL EXCHANGE NAVIGATOR UNDER THIS**
19 **SUBSECTION.**

20 **(5) A CARRIER IS NOT RESPONSIBLE FOR THE ACTIVITIES AND**
21 **CONDUCT OF INDIVIDUAL EXCHANGE NAVIGATORS.**

22 ~~(H)~~ **(M) (1) THE EXCHANGE SHALL ESTABLISH AND ADMINISTER AN**
23 **INSURANCE PRODUCER AUTHORIZATION ~~PROGRAM~~ PROCESS FOR THE**
24 **INDIVIDUAL EXCHANGE.**

25 **(2) UNDER THE ~~PROGRAM~~ PROCESS, THE EXCHANGE SHALL:**

26 **(I) PROVIDE AN AUTHORIZATION TO SELL QUALIFIED**
27 **~~HEALTH PLANS AND QUALIFIED DENTAL~~ PLANS TO A LICENSED INSURANCE**
28 **PRODUCER WHO MEETS THE REQUIREMENTS IN SUBSECTION ~~(J)~~ (N) OF THIS**
29 **SECTION; AND**

30 **(II) REQUIRE RENEWAL OF AN AUTHORIZATION EVERY 2**
31 **YEARS.**

32 **(3) (I) SUBJECT TO THE CONTESTED CASE HEARING**
33 **PROVISIONS OF TITLE 10, SUBTITLE 2 OF THE STATE GOVERNMENT ARTICLE,**

1 THE EXCHANGE MAY ~~DENY~~, SUSPEND, REVOKE, OR REFUSE TO RENEW AN
 2 AUTHORIZATION FOR GOOD CAUSE, WHICH SHALL INCLUDE A FINDING THAT
 3 THE INSURANCE PRODUCER HOLDING THE AUTHORIZATION HAS:

4 ~~1. MADE A MATERIAL MISSTATEMENT IN THE~~
 5 ~~APPLICATION FOR THE AUTHORIZATION;~~

6 ~~2. ENGAGED IN FRAUDULENT OR DISHONEST~~
 7 ~~PRACTICES IN CONDUCTING ACTIVITIES UNDER THE AUTHORIZATION;~~

8 ~~3. MATERIALLY MISREPRESENTED THE PROVISIONS~~
 9 ~~OF A QUALIFIED HEALTH PLAN OR QUALIFIED DENTAL PLAN; OR~~

10 4. COMMITTED ANY ACT ~~IN VIOLATION OF~~
 11 DESCRIBED IN SUBSECTION (H) (M)(1) OF THIS SECTION WITH RESPECT TO THE
 12 AUTHORIZATION.

13 (II) THE INDIVIDUAL EXCHANGE SHALL NOTIFY THE
 14 COMMISSIONER OF ANY DECISION AFFECTING THE STATUS OF AN INSURANCE
 15 PRODUCER'S AUTHORIZATION.

16 (4) THE INDIVIDUAL EXCHANGE, ~~IN CONSULTATION~~ WITH THE
 17 APPROVAL OF THE COMMISSIONER, SHALL ADOPT REGULATIONS TO CARRY
 18 OUT THIS SUBSECTION.

19 ~~(H) (N)~~ (1) SUBJECT TO THE REQUIREMENTS IN PARAGRAPH (2) OF
 20 THIS SUBSECTION, AN INSURANCE PRODUCER WHO IS LICENSED IN THE STATE
 21 AND AUTHORIZED BY THE COMMISSIONER TO SELL, SOLICIT, OR NEGOTIATE
 22 HEALTH INSURANCE MAY SELL ANY QUALIFIED ~~HEALTH PLAN OR QUALIFIED~~
 23 ~~DENTAL~~ PLAN OFFERED IN THE INDIVIDUAL EXCHANGE WITHOUT BEING
 24 SEPARATELY ~~LICENSED~~ CERTIFIED AS AN INDIVIDUAL EXCHANGE NAVIGATOR.

25 (2) TO SELL QUALIFIED ~~HEALTH PLANS AND QUALIFIED DENTAL~~
 26 PLANS IN THE INDIVIDUAL EXCHANGE, AN INSURANCE PRODUCER SHALL:

27 (I) REGISTER AND APPLY FOR AN AUTHORIZATION FROM
 28 THE EXCHANGE;

29 (II) COMPLETE AND COMPLY WITH ANY ONGOING
 30 REQUIREMENTS OF THE TRAINING PROGRAM ESTABLISHED UNDER
 31 SUBSECTION ~~(H)~~ (O) OF THIS SECTION; AND

32 (III) REFER INDIVIDUALS SEEKING INSURANCE WHO MAY BE
 33 ELIGIBLE FOR THE MARYLAND MEDICAL ASSISTANCE PROGRAM OR THE

1 MARYLAND CHILDREN'S HEALTH PROGRAM TO THE NAVIGATOR PROGRAM FOR
2 THE INDIVIDUAL EXCHANGE.

3 (3) AN INSURANCE PRODUCER:

4 (I) MAY NOT BE COMPENSATED BY THE INDIVIDUAL
5 EXCHANGE FOR THE SALE OF A QUALIFIED ~~HEALTH PLAN OR A QUALIFIED~~
6 ~~DENTAL~~ PLAN OFFERED IN THE INDIVIDUAL EXCHANGE; AND

7 (II) SHALL BE COMPENSATED DIRECTLY BY A CARRIER.

8 ~~(K)~~ (O) (1) THE EXCHANGE SHALL DEVELOP, IMPLEMENT, AND, AS
9 APPROPRIATE, UPDATE A TRAINING PROGRAM FOR INSURANCE PRODUCERS
10 WHO SELL QUALIFIED ~~HEALTH PLANS AND QUALIFIED DENTAL~~ PLANS IN THE
11 INDIVIDUAL EXCHANGE.

12 (2) THE TRAINING PROGRAM SHALL:

13 (I) IMPART THE SKILLS AND EXPERTISE NECESSARY TO
14 PERFORM FUNCTIONS SPECIFIC TO THE INDIVIDUAL EXCHANGE, SUCH AS
15 MAKING PREMIUM ASSISTANCE ELIGIBILITY DETERMINATIONS;

16 (II) ENABLE THE EXCHANGE TO PROVIDE ROBUST
17 PROTECTION OF CONSUMERS AND ADHERENCE TO HIGH QUALITY ASSURANCE
18 STANDARDS; AND

19 (III) BE APPROVED BY THE COMMISSIONER.

20 (P) NOTHING IN THIS SECTION SHALL PROHIBIT A COMMUNITY-BASED
21 ORGANIZATION OR A UNIT OF STATE OR LOCAL GOVERNMENT FROM PROVIDING
22 THE CONSUMER ASSISTANCE SERVICES DESCRIBED IN SUBSECTION (C) OF THIS
23 SECTION THAT ARE NOT REQUIRED TO BE PROVIDED BY AN INDIVIDUAL
24 EXCHANGE NAVIGATOR, IF THE ENTITY PROVIDING THE SERVICES AND ITS
25 EMPLOYEES DO NOT:

26 (1) RECEIVE ANY COMPENSATION, DIRECTLY OR INDIRECTLY,
27 FROM A CARRIER, AN INSURANCE PRODUCER, OR A THIRD-PARTY
28 ADMINISTRATOR IN CONNECTION WITH THE ENROLLMENT OF A QUALIFIED
29 INDIVIDUAL IN A QUALIFIED HEALTH PLAN;

30 (2) RECEIVE ANY COMPENSATION, DIRECTLY OR INDIRECTLY,
31 FROM A MANAGED CARE ORGANIZATION THAT PARTICIPATES IN THE
32 MARYLAND MEDICAL ASSISTANCE PROGRAM OR THE MARYLAND CHILDREN'S
33 HEALTH PROGRAM; AND

1 **(3) IDENTIFY THEMSELVES TO THE PUBLIC AS AN INDIVIDUAL**
2 **EXCHANGE NAVIGATOR ENTITIES OR INDIVIDUAL EXCHANGE NAVIGATORS.**

3 **31-114.**

4 **(A) NOTHING IN THIS TITLE REQUIRES THE MARYLAND MEDICAL**
5 **ASSISTANCE PROGRAM OR THE MARYLAND CHILDREN’S HEALTH PROGRAM TO**
6 **PROVIDE ANY SPECIFIC FINANCIAL SUPPORT TO THE INDIVIDUAL EXCHANGE**
7 **FOR THE SERVICES PROVIDED BY AN INDIVIDUAL EXCHANGE NAVIGATOR OR AN**
8 **INDIVIDUAL EXCHANGE NAVIGATOR ENTITY.**

9 **(B) THE FINANCING ARRANGEMENTS BETWEEN THE INDIVIDUAL**
10 **EXCHANGE, THE MARYLAND MEDICAL ASSISTANCE PROGRAM, AND THE**
11 **MARYLAND CHILDREN’S HEALTH PROGRAM SHALL BE GOVERNED BY A**
12 **MEMORANDUM OF AGREEMENT BETWEEN THE EXCHANGE AND THE**
13 **DEPARTMENT OF HEALTH AND MENTAL HYGIENE.**

14 **[31-109.] 31-115.**

15 (a) The Exchange shall certify:

16 **(1) health benefit plans as qualified health plans; ~~AND~~**

17 **(2) DENTAL PLANS AS QUALIFIED DENTAL PLANS, WHICH MAY BE**
18 **OFFERED BY CARRIERS AS:**

19 **(I) STAND-ALONE DENTAL PLANS; OR**

20 **(II) DENTAL PLANS ~~BUNDLED WITH~~ SOLD IN CONJUNCTION**
21 **WITH OR AS AN ENDORSEMENT TO QUALIFIED HEALTH PLANS; AND**

22 **(3) VISION PLANS AS QUALIFIED VISION PLANS, WHICH MAY BE**
23 **OFFERED BY CARRIERS AS:**

24 **(I) STAND-ALONE VISION PLANS; OR**

25 **(II) VISION PLANS SOLD IN CONJUNCTION WITH OR AS AN**
26 **ENDORSEMENT TO QUALIFIED HEALTH PLANS.**

27 (b) To be certified as a qualified health plan, a health benefit plan shall:

28 (1) except as provided in subsection (c) of this section, provide the
29 essential HEALTH benefits [package] required under § 1302(a) of the Affordable Care
30 Act **AND § 31-116 OF THIS TITLE;**

1 (2) obtain prior approval of premium rates and contract language from
2 the Commissioner;

3 (3) except as provided in subsection (d) of this section, provide at least
4 a bronze level of coverage, as defined in the Affordable Care Act and determined by
5 the Exchange under § 31–108(b)(7)(ii) of this title;

6 (4) (i) ensure that its cost–sharing requirements do not exceed the
7 limits established under § 1302(c)(1) of the Affordable Care Act; and

8 (ii) if the health benefit plan is offered through the SHOP
9 Exchange, ensure that the health benefit plan’s deductible does not exceed the limits
10 established under § 1302(c)(2) of the Affordable Care Act;

11 (5) be offered by a carrier that:

12 (i) is licensed and in good standing to offer health insurance
13 coverage in the State;

14 (ii) if the carrier participates in the **INDIVIDUAL** Exchange’s
15 individual market, offers at least one qualified health plan at the silver level and one
16 at the gold level in the individual market outside the Exchange;

17 (iii) if the carrier participates in the SHOP Exchange, offers at
18 least one qualified health plan at the silver level and one at the gold level in the small
19 group market outside the SHOP Exchange;

20 (iv) charges the same premium rate for each qualified health
21 plan regardless of whether the qualified health plan is offered through the Exchange,
22 through an insurance producer outside the Exchange, or directly from a carrier;

23 (v) does not charge any cancellation fees or penalties in
24 violation of § 31–108(c) of this title; and

25 (vi) complies with the regulations adopted by the Secretary
26 under § 1311(d) of the Affordable Care Act and by the Exchange under § 31–106(c)(4)
27 of this title;

28 (6) meet the requirements for certification established under the
29 regulations adopted by:

30 (i) the Secretary under § 1311(c)(1) of the Affordable Care Act,
31 including minimum standards for marketing practices, network adequacy, essential
32 community providers in underserved areas, accreditation, quality improvement,
33 uniform enrollment forms and descriptions of coverage, and information on quality
34 measures for health plan performance; and

1 (ii) the Exchange under § 31–106(c)(4) of this title;

2 (7) be in the interest of qualified individuals and qualified employers,
3 as determined by the Exchange;

4 (8) provide any other benefits as may be required by the
5 Commissioner under any applicable State law or regulation; and

6 (9) meet any other requirements established by the Exchange under
7 this title, **INCLUDING:**

8 **(I) TRANSITION OF CARE LANGUAGE IN CONTRACTS AS**
9 **DETERMINED APPROPRIATE BY THE EXCHANGE TO ENSURE CARE CONTINUITY**
10 **AND REDUCE DUPLICATION AND COSTS OF CARE; ~~AND~~**

11 **(II) CRITERIA THAT ENCOURAGE AND SUPPORT QUALIFIED**
12 **~~HEALTH PLANS AND QUALIFIED DENTAL~~ PLANS IN FACILITATING**
13 **CROSS-BORDER ENROLLMENT; ~~AND~~**

14 **(III) DEMONSTRATING COMPLIANCE WITH THE FEDERAL**
15 **MENTAL HEALTH PARITY AND ADDICTION EQUITY ACT OF 2008.**

16 (c) **(1)** A qualified health plan is not required to provide essential benefits
17 that duplicate the minimum benefits of qualified dental plans, as provided in
18 subsection ~~(g)~~ **(H)** of this section, if:

19 ~~(i)~~ **(I)** the Exchange has determined that at least one qualified
20 dental plan is available to supplement the qualified health plan's coverage; and

21 ~~(ii)~~ **(II)** at the time the carrier offers the qualified health plan, the
22 carrier discloses in a form approved by the Exchange that:

23 ~~(i)~~ **1.** the plan does not provide the full range of essential
24 pediatric DENTAL benefits; and

25 ~~(ii)~~ **2.** qualified dental plans providing these and other
26 dental benefits also not provided by the qualified health plan are offered through the
27 Exchange.

28 **(2) THE EXCHANGE MAY DETERMINE WHETHER A CARRIER MAY**
29 **ELECT TO INCLUDE NONESSENTIAL ORAL AND DENTAL BENEFITS IN A**
30 **QUALIFIED HEALTH PLAN.**

1 **(D) (1) A QUALIFIED HEALTH PLAN IS NOT REQUIRED TO PROVIDE**
 2 **ESSENTIAL BENEFITS THAT DUPLICATE THE MINIMUM BENEFITS OF QUALIFIED**
 3 **VISION PLANS, AS PROVIDED IN SUBSECTION (I) OF THIS SECTION, IF:**

4 **(I) THE EXCHANGE HAS DETERMINED THAT AT LEAST ONE**
 5 **QUALIFIED VISION PLAN IS AVAILABLE TO SUPPLEMENT THE QUALIFIED**
 6 **HEALTH PLAN'S COVERAGE; AND**

7 **(II) AT THE TIME THE CARRIER OFFERS THE QUALIFIED**
 8 **HEALTH PLAN, THE CARRIER DISCLOSES IN A FORM APPROVED BY THE**
 9 **EXCHANGE THAT:**

10 **1. THE PLAN DOES NOT PROVIDE THE FULL RANGE**
 11 **OF ESSENTIAL PEDIATRIC VISION BENEFITS; AND**

12 **2. QUALIFIED VISION PLANS PROVIDING THESE AND**
 13 **OTHER VISION BENEFITS ALSO NOT PROVIDED BY THE QUALIFIED HEALTH PLAN**
 14 **ARE OFFERED THROUGH THE EXCHANGE.**

15 **(2) THE EXCHANGE MAY DETERMINE WHETHER A CARRIER MAY**
 16 **ELECT TO INCLUDE NONESSENTIAL VISION BENEFITS IN A QUALIFIED HEALTH**
 17 **PLAN.**

18 ~~(D)~~ **(E)** A qualified health plan is not required to provide at least a bronze
 19 level of coverage under subsection (b)(3) of this section if the qualified health plan:

20 (1) meets the requirements and is certified as a qualified catastrophic
 21 plan as provided under the Affordable Care Act; and

22 (2) will be offered only to individuals eligible for catastrophic coverage.

23 ~~(E)~~ **(F)** A health benefit plan may not be denied certification:

24 (1) solely on the grounds that the health benefit plan is a
 25 fee-for-service plan;

26 (2) through the imposition of premium price controls by the Exchange;
 27 or

28 (3) solely on the grounds that the health benefit plan provides
 29 treatments necessary to prevent patients' deaths in circumstances the Exchange
 30 determines are inappropriate or too costly.

31 ~~(F)~~ **(G)** In addition to other rate filing requirements that may be applicable
 32 under this article, each carrier seeking certification of a health benefit plan shall:

1 (1) (i) submit to the Exchange [a justification for] **NOTICE OF** any
2 premium increase before implementation of the increase; and

3 (ii) post the increase on the carrier's Web site;

4 (2) submit to the Exchange, the Secretary, and the Commissioner, and
5 make available to the public, in plain language as required under § 1311(e)(3)(b) of the
6 Affordable Care Act, accurate and timely disclosure of:

7 (i) claims payment policies and practices;

8 (ii) financial disclosures;

9 (iii) data on enrollment, disenrollment, number of claims denied,
10 and rating practices;

11 (iv) information on cost-sharing and payments with respect to
12 out-of-network coverage;

13 (v) information on enrollee and participant rights under Title I
14 of the Affordable Care Act; and

15 (vi) any other information as determined appropriate by the
16 Secretary and the Exchange; and

17 (3) make available information about costs an individual would incur
18 under the individual's health benefit plan for services provided by a participating
19 health care provider, including cost-sharing requirements such as deductibles,
20 co-payments, and coinsurance, in a manner determined by the Exchange.

21 ~~(e)~~ **(H)** (1) Except as provided in paragraphs ~~(2), (3), [and] (4), AND (5)~~
22 **(2) THROUGH (5)** of this subsection, the requirements applicable to qualified health
23 plans under this title also shall apply to qualified dental plans **TO THE EXTENT**
24 **RELEVANT, WHETHER OFFERED IN CONJUNCTION WITH OR AS AN**
25 **ENDORSEMENT TO QUALIFIED HEALTH PLANS OR AS STAND-ALONE DENTAL**
26 **PLANS.**

27 (2) A carrier offering a qualified dental plan shall be licensed to offer
28 dental coverage but need not be licensed to offer other health benefits.

29 (3) A qualified dental plan shall:

30 (i) be limited to dental and oral health benefits, without
31 substantial duplication of other benefits typically offered by health benefit plans
32 without dental coverage; and

1 (ii) include at a minimum:

2 1. the essential pediatric dental benefits required by the
3 Secretary under § 1302(b)(1)(j) of the Affordable Care Act; and

4 2. other dental benefits required by the Secretary or the
5 Exchange.

6 (4) ~~(I) Carriers jointly may offer a comprehensive plan through the~~
7 ~~Exchange in which dental benefits are provided by a carrier through a qualified dental~~
8 ~~plan and other benefits are provided by a carrier through a qualified health plan,~~
9 ~~provided that the plans are priced separately and made available for purchase~~
10 ~~separately at the same price as when offered jointly~~ **THE EXCHANGE MAY**
11 **DETERMINE:**

12 **1. THE MANNER IN WHICH CARRIERS MUST**
13 **DISCLOSE THE PRICE OF ORAL AND DENTAL BENEFITS AND, TO THE EXTENT**
14 **RELEVANT, MEDICAL BENEFITS, WHEN OFFERED:**

15 **A. TO THE EXTENT PERMITTED BY THE EXCHANGE,**
16 **IN A QUALIFIED HEALTH PLAN;**

17 **B. IN CONJUNCTION WITH OR AS AN ENDORSEMENT**
18 **TO A QUALIFIED HEALTH PLAN; OR**

19 **C. AS A STAND-ALONE PLAN; AND**

20 **2. WHEN A CARRIER OFFERS A QUALIFIED DENTAL**
21 **PLAN IN CONJUNCTION WITH A QUALIFIED HEALTH PLAN, WHETHER THE**
22 **CARRIER ALSO MUST MAKE THE QUALIFIED HEALTH PLAN, THE QUALIFIED**
23 **DENTAL PLAN, OR BOTH QUALIFIED PLANS AVAILABLE ON A STAND-ALONE**
24 **BASIS.**

25 **(II) IN DETERMINING THE MANNER IN WHICH CARRIERS**
26 **MUST OFFER AND DISCLOSE THE PRICE OF MEDICAL, ORAL, AND DENTAL**
27 **BENEFITS UNDER THIS PARAGRAPH, THE EXCHANGE SHALL BALANCE THE**
28 **OBJECTIVES OF TRANSPARENCY AND AFFORDABILITY FOR CONSUMERS.**

29 **(5) THE EXCHANGE MAY:**

30 **(I) EXEMPT QUALIFIED DENTAL PLANS FROM A**
31 **REQUIREMENT APPLICABLE TO QUALIFIED HEALTH PLANS UNDER THIS TITLE**
32 **TO THE EXTENT THE EXCHANGE DETERMINES THE REQUIREMENT IS NOT**
33 **RELEVANT TO QUALIFIED DENTAL PLANS; AND**

1 **(II) ESTABLISH ADDITIONAL REQUIREMENTS FOR**
2 **QUALIFIED DENTAL PLANS IN CONJUNCTION WITH ITS ESTABLISHMENT OF**
3 **ADDITIONAL REQUIREMENTS FOR QUALIFIED HEALTH PLANS UNDER**
4 **SUBSECTION (B)(9) OF THIS SECTION.**

5 **(I) (1) EXCEPT AS PROVIDED IN PARAGRAPHS (2) THROUGH (5) OF**
6 **THIS SUBSECTION, THE REQUIREMENTS APPLICABLE TO QUALIFIED HEALTH**
7 **PLANS UNDER THIS TITLE ALSO SHALL APPLY TO QUALIFIED VISION PLANS TO**
8 **THE EXTENT RELEVANT, WHETHER OFFERED IN CONJUNCTION WITH OR AS AN**
9 **ENDORSEMENT TO QUALIFIED HEALTH PLANS OR AS STAND-ALONE VISION**
10 **PLANS.**

11 **(2) A CARRIER OFFERING A QUALIFIED VISION PLAN SHALL BE**
12 **LICENSED TO OFFER VISION COVERAGE BUT NEED NOT BE LICENSED TO OFFER**
13 **OTHER HEALTH BENEFITS.**

14 **(3) A QUALIFIED VISION PLAN SHALL:**

15 **(I) BE LIMITED TO VISION AND EYE HEALTH BENEFITS,**
16 **WITHOUT SUBSTANTIAL DUPLICATION OF OTHER BENEFITS TYPICALLY**
17 **OFFERED BY HEALTH BENEFIT PLANS WITHOUT VISION COVERAGE; AND**

18 **(II) INCLUDE AT A MINIMUM:**

19 **1. THE ESSENTIAL PEDIATRIC VISION BENEFITS**
20 **REQUIRED BY THE SECRETARY UNDER § 1302(B)(1)(J) OF THE AFFORDABLE**
21 **CARE ACT; AND**

22 **2. OTHER VISION BENEFITS REQUIRED BY THE**
23 **SECRETARY OR THE EXCHANGE.**

24 **(4) (I) THE EXCHANGE MAY DETERMINE:**

25 **1. THE MANNER IN WHICH CARRIERS MUST**
26 **DISCLOSE THE PRICE OF VISION BENEFITS AND, TO THE EXTENT RELEVANT,**
27 **MEDICAL BENEFITS, WHEN OFFERED:**

28 **A. TO THE EXTENT PERMITTED BY THE EXCHANGE,**
29 **IN A QUALIFIED HEALTH PLAN;**

30 **B. IN CONJUNCTION WITH OR AS AN ENDORSEMENT**
31 **TO A QUALIFIED HEALTH PLAN; OR**

1 C. AS A STAND-ALONE PLAN; AND

2 2. WHEN A CARRIER OFFERS A QUALIFIED VISION
3 PLAN IN CONJUNCTION WITH A QUALIFIED HEALTH PLAN, WHETHER THE
4 CARRIER ALSO MUST MAKE THE QUALIFIED HEALTH PLAN, THE QUALIFIED
5 VISION PLAN, OR BOTH QUALIFIED PLANS AVAILABLE ON A STAND-ALONE
6 BASIS.

7 (II) IN DETERMINING THE MANNER IN WHICH CARRIERS
8 MUST OFFER AND DISCLOSE THE PRICE OF MEDICAL AND VISION BENEFITS
9 UNDER THIS PARAGRAPH, THE EXCHANGE SHALL BALANCE THE OBJECTIVES OF
10 TRANSPARENCY AND AFFORDABILITY FOR CONSUMERS.

11 (5) THE EXCHANGE MAY:

12 (I) EXEMPT QUALIFIED VISION PLANS FROM A
13 REQUIREMENT APPLICABLE TO QUALIFIED HEALTH PLANS UNDER THIS TITLE
14 TO THE EXTENT THE EXCHANGE DETERMINES THE REQUIREMENT IS NOT
15 RELEVANT TO QUALIFIED VISION PLANS; AND

16 (II) ESTABLISH ADDITIONAL REQUIREMENTS FOR
17 QUALIFIED VISION PLANS IN CONJUNCTION WITH ITS ESTABLISHMENT OF
18 ADDITIONAL REQUIREMENTS FOR QUALIFIED HEALTH PLANS UNDER
19 SUBSECTION (B)(9) OF THIS SECTION.

20 (J) A MANAGED CARE ORGANIZATION MAY NOT BE REQUIRED TO OFFER
21 A QUALIFIED PLAN IN THE EXCHANGE.

22 31-116.

23 (A) THE ESSENTIAL HEALTH BENEFITS REQUIRED UNDER § 1302(A) OF
24 THE AFFORDABLE CARE ACT:

25 (1) SHALL BE THE BENEFITS IN THE STATE BENCHMARK PLAN,
26 SELECTED IN ACCORDANCE WITH THIS SECTION; AND

27 (2) NOTWITHSTANDING ANY OTHER ~~PROVISION OF~~ BENEFITS
28 MANDATED BY STATE LAW, SHALL BE THE BENEFITS REQUIRED IN:

29 (I) ALL INDIVIDUAL HEALTH BENEFIT PLANS AND HEALTH
30 BENEFIT PLANS OFFERED TO SMALL EMPLOYERS, EXCEPT FOR
31 GRANDFATHERED HEALTH PLANS, AS DEFINED IN THE AFFORDABLE CARE ACT,
32 OFFERED ~~IN THE INDIVIDUAL AND SMALL GROUP MARKET~~ OUTSIDE THE
33 EXCHANGE; AND

1 **(II) SUBJECT TO § 31-115(C) AND (D) OF THIS TITLE, ALL**
2 **QUALIFIED HEALTH PLANS OFFERED IN THE EXCHANGE.**

3 **(B) IN SELECTING THE STATE BENCHMARK PLAN, THE STATE SEEKS**
4 **TO:**

5 **(1) BALANCE COMPREHENSIVENESS OF BENEFITS WITH PLAN**
6 **AFFORDABILITY TO PROMOTE OPTIMAL ACCESS TO CARE FOR ALL RESIDENTS**
7 **OF THE STATE;**

8 **(2) ACCOMMODATE TO THE EXTENT PRACTICABLE THE DIVERSE**
9 **HEALTH NEEDS ACROSS THE DIVERSE POPULATIONS WITHIN THE STATE; AND**

10 **(3) ENSURE THE BENEFIT OF INPUT FROM THE STAKEHOLDERS**
11 **AND THE PUBLIC.**

12 **(C) (1) THE STATE BENCHMARK PLAN SHALL BE SELECTED BY THE**
13 **MARYLAND HEALTH CARE REFORM COORDINATING COUNCIL THROUGH AN**
14 **OPEN, TRANSPARENT, AND INCLUSIVE PROCESS.**

15 **(2) ANY ACTION OF THE COUNCIL MAY BE TAKEN ONLY BY THE**
16 **AFFIRMATIVE VOTE OF AT LEAST NINE MEMBERS OF THE MARYLAND HEALTH**
17 **CARE REFORM COORDINATING COUNCIL.**

18 **(3) IN SELECTING THE STATE BENCHMARK PLAN, THE**
19 **MARYLAND HEALTH CARE REFORM COORDINATING COUNCIL MAY EXCLUDE:**

20 **(I) A HEALTH CARE SERVICE, BENEFIT, COVERAGE, OR**
21 **REIMBURSEMENT FOR COVERED HEALTH CARE SERVICES THAT IS REQUIRED**
22 **UNDER THIS ARTICLE OR THE HEALTH – GENERAL ARTICLE TO BE PROVIDED**
23 **OR OFFERED IN A HEALTH BENEFIT PLAN THAT IS ISSUED OR DELIVERED IN**
24 **THE STATE BY A CARRIER; OR**

25 **(II) REIMBURSEMENT REQUIRED BY STATUTE, BY A HEALTH**
26 **BENEFIT PLAN FOR A SERVICE WHEN THAT SERVICE IS PERFORMED BY A**
27 **HEALTH CARE PROVIDER WHO IS LICENSED UNDER THE HEALTH OCCUPATIONS**
28 **ARTICLE AND WHOSE SCOPE OF PRACTICE INCLUDES THAT SERVICE.**

29 ~~**(D)**~~ **(D) IN SELECTING THE STATE BENCHMARK PLAN, THE**
30 **MARYLAND HEALTH CARE REFORM COORDINATING COUNCIL SHALL:**

31 ~~**(1)**~~ **(1) OBTAIN GUIDANCE NECESSARY TO:**

1 ~~1~~ **(I)** DETERMINE THE 10 HEALTH BENEFIT PLANS
 2 DEEMED ELIGIBLE BY THE SECRETARY TO BE THE STATE BENCHMARK PLAN;
 3 AND

4 ~~2~~ **(II)** CONDUCT A COMPARATIVE ANALYSIS OF THE
 5 BENEFITS OF EACH PLAN; ~~AND~~

6 ~~(H)~~ **(2)** SOLICIT THE INPUT OF STAKEHOLDERS IN THE
 7 STATE, INCLUDING MEMBERS OF THE GENERAL ASSEMBLY AND MEMBERS OF
 8 THE PUBLIC, BY:

9 ~~1~~ **(I)** APPOINTING AND CONSULTING WITH AN
 10 ADVISORY GROUP MADE UP OF A DIVERSE AND REPRESENTATIVE
 11 CROSS-SECTION OF STAKEHOLDERS, INCLUDING:

12 1. INDIVIDUALS WITH KNOWLEDGE OF AND
 13 EXPERTISE IN ADVOCATING FOR CONSUMERS REPRESENTING LOWER INCOME,
 14 RACIAL, ETHNIC, OR OTHER MINORITIES, INDIVIDUALS WITH CHRONIC
 15 DISEASES AND OTHER DISABILITIES, AND VULNERABLE POPULATIONS;

16 2. PUBLIC HEALTH RESEARCHERS AND OTHER
 17 ACADEMIC EXPERTS WITH RELEVANT KNOWLEDGE AND BACKGROUND,
 18 INCLUDING KNOWLEDGE AND BACKGROUND RELATING TO DISPARITIES AND
 19 THE HEALTH NEEDS OF DIVERSE POPULATIONS; AND

20 3. CARRIERS, HEALTH CARE PROVIDERS, AND
 21 OTHER INDUSTRY REPRESENTATIVES WITH KNOWLEDGE AND EXPERTISE
 22 RELEVANT TO HEALTH PLAN BENEFITS AND DESIGN;

23 **(II)** TO THE EXTENT PRACTICABLE, APPOINTING
 24 INDIVIDUALS TO THE ADVISORY GROUP WHO REFLECT THE GENDER, RACIAL,
 25 ETHNIC, AND GEOGRAPHIC DIVERSITY OF THE STATE; AND

26 ~~2~~ **(III)** ESTABLISHING A MECHANISM FOR
 27 MEMBERS OF THE GENERAL ASSEMBLY AND MEMBERS OF THE PUBLIC TO:

28 1. BE KEPT INFORMED BY ELECTRONIC MAIL; AND

29 2. PROVIDE COMMENT; AND

30 **(3)** SELECT A PLAN THAT COMPLIES WITH ALL REQUIREMENTS OF
 31 THIS TITLE AND THE AFFORDABLE CARE ACT, THE FEDERAL MENTAL HEALTH
 32 PARITY AND ADDICTION EQUITY ACT OF 2008, AND ANY OTHER FEDERAL LAWS,

1 REGULATIONS, POLICIES, OR GUIDANCE APPLICABLE TO STATE BENCHMARK
2 PLANS AND ESSENTIAL HEALTH BENEFITS.

3 ~~(5)~~ (E) ON OR BEFORE SEPTEMBER 30, 2012, THE MARYLAND
4 HEALTH CARE REFORM COORDINATING COUNCIL SHALL SELECT THE STATE
5 BENCHMARK PLAN FOR COVERAGE BEGINNING JANUARY 1, 2014.

6 31-117.

7 (A) THE EXCHANGE, WITH THE APPROVAL OF THE COMMISSIONER,
8 SHALL IMPLEMENT OR OVERSEE THE IMPLEMENTATION OF THE
9 STATE-SPECIFIC REQUIREMENTS OF §§ 1341 AND 1343 OF THE AFFORDABLE
10 CARE ACT RELATING TO TRANSITIONAL REINSURANCE AND RISK ADJUSTMENT.

11 (B) THE EXCHANGE MAY NOT ASSUME RESPONSIBILITY FOR THE
12 PROGRAM CORRIDORS FOR HEALTH BENEFIT PLANS IN THE INDIVIDUAL
13 EXCHANGE AND THE SHOP EXCHANGE ESTABLISHED UNDER § 1342 OF THE
14 AFFORDABLE CARE ACT.

15 (C) (1) IN COMPLIANCE WITH § 1341 OF THE AFFORDABLE CARE
16 ACT, THE EXCHANGE, IN CONSULTATION WITH THE MARYLAND HEALTH CARE
17 COMMISSION AND WITH THE APPROVAL OF THE COMMISSIONER, SHALL
18 OPERATE OR OVERSEE THE OPERATION OF A TRANSITIONAL REINSURANCE
19 PROGRAM IN ACCORDANCE WITH REGULATIONS ADOPTED BY THE SECRETARY
20 FOR COVERAGE YEARS 2014 THROUGH 2016.

21 (2) AS REQUIRED BY THE AFFORDABLE CARE ACT AND
22 REGULATIONS ADOPTED BY THE SECRETARY, THE TRANSITIONAL
23 REINSURANCE PROGRAM SHALL BE DESIGNED TO PROTECT CARRIERS THAT
24 OFFER INDIVIDUAL HEALTH BENEFIT PLANS INSIDE AND OUTSIDE THE
25 EXCHANGE AGAINST EXCESSIVE HEALTH CARE EXPENSES INCURRED BY
26 HIGH-RISK INDIVIDUALS.

27 (D) (1) IN COMPLIANCE WITH § 1343 OF THE AFFORDABLE CARE
28 ACT, THE EXCHANGE, WITH THE APPROVAL OF THE COMMISSIONER, SHALL
29 OPERATE OR OVERSEE THE OPERATION OF A RISK ADJUSTMENT PROGRAM
30 DESIGNED TO:

31 (I) REDUCE THE INCENTIVE FOR CARRIERS TO MANAGE
32 THEIR RISK BY SEEKING TO ENROLL INDIVIDUALS WITH A LOWER THAN
33 AVERAGE HEALTH RISK;

1 **(II) INCREASE THE INCENTIVE FOR CARRIERS TO ENHANCE**
2 **THE QUALITY AND COST-EFFECTIVENESS OF THEIR ENROLLEES' HEALTH CARE**
3 **SERVICES; AND**

4 **(III) REQUIRE APPROPRIATE ADJUSTMENTS AMONG ALL**
5 **HEALTH BENEFIT PLANS IN THE INDIVIDUAL AND SMALL GROUP MARKETS**
6 **INSIDE AND OUTSIDE THE EXCHANGE TO COMPENSATE FOR THE ENROLLMENT**
7 **OF HIGH-RISK INDIVIDUALS.**

8 **(2) BEGINNING IN 2014, THE EXCHANGE, WITH THE APPROVAL**
9 **OF THE ~~SECRETARY~~ COMMISSIONER, SHALL STRONGLY CONSIDER USING THE**
10 **FEDERAL MODEL ADOPTED BY THE SECRETARY IN THE OPERATION OF THE**
11 **STATE'S RISK ADJUSTMENT PROGRAM.**

12 **[31-111.] 31-119.**

13 (a) The Exchange shall be administered in a manner designed to:

14 (1) prevent discrimination;

15 (2) streamline enrollment and other processes to minimize expenses
16 and achieve maximum efficiency;

17 (3) prevent waste, fraud, and abuse; and

18 (4) promote financial integrity.

19 **(B) (1) THE EXCHANGE SHALL ESTABLISH A FULL-SCALE FRAUD,**
20 **WASTE, AND ABUSE DETECTION AND PREVENTION PROGRAM DESIGNED TO:**

21 **(I) ENSURE THE EXCHANGE'S COMPLIANCE WITH FEDERAL**
22 **AND STATE LAWS FOR THE DETECTION AND PREVENTION OF FRAUD, WASTE,**
23 **AND ABUSE, INCLUDING WHISTLEBLOWER AND CONFIDENTIALITY**
24 **PROTECTIONS AND FEDERAL ANTI-KICKBACK PROHIBITIONS; AND**

25 **(II) PROMOTE TRANSPARENCY, CREDIBILITY, AND TRUST**
26 **ON THE PART OF THE PUBLIC IN THE INTEGRITY OF ITS OPERATIONS.**

27 **(2) THE FRAUD, WASTE, AND ABUSE DETECTION AND**
28 **PREVENTION PROGRAM SHALL:**

29 **(I) ESTABLISH A FRAMEWORK FOR INTERNAL CONTROLS;**

30 **(II) IDENTIFY CONTROL CYCLES;**

1 **(III) CONDUCT RISK ASSESSMENTS;**

2 **(IV) DOCUMENT PROCESSES; AND**

3 **(V) IMPLEMENT CONTROLS.**

4 **(3) THE EXCHANGE:**

5 **(I) SHALL, IN ACCORDANCE WITH § 2-1246 OF THE STATE**
6 **GOVERNMENT ARTICLE, SUBMIT ITS PLAN FOR THE FRAUD, WASTE, AND ABUSE**
7 **DETECTION AND PREVENTION PROGRAM TO THE SENATE FINANCE COMMITTEE**
8 **AND THE HOUSE HEALTH AND GOVERNMENT OPERATIONS COMMITTEE; AND**

9 **(II) SHALL ALLOW THE COMMITTEES 60 DAYS FOR REVIEW**
10 **AND COMMENT BEFORE ESTABLISHING THE PROGRAM.**

11 **[(b)] (C)** The Exchange shall keep an accurate accounting of all its
12 activities, expenditures, and receipts.

13 **[(c)] (D)** (1) On or before December 1 of each year, the Board shall
14 forward to the Secretary, the Governor, and, in accordance with § 2-1246 of the State
15 Government Article, the General Assembly, a report on the activities, expenditures,
16 and receipts of the Exchange.

17 (2) The report shall:

18 (i) be in the standardized format required by the Secretary;

19 (ii) include data regarding:

20 1. health plan participation, ratings, coverage, price,
21 quality improvement measures, and benefits;

22 2. consumer choice, participation, and satisfaction
23 information to the extent the information is available;

24 3. financial integrity, fee assessments, and status of the
25 Fund; and

26 4. any other appropriate metrics related to the operation
27 of the Exchange that may be used to evaluate Exchange performance, assure
28 transparency, and facilitate research and analysis; [and]

29 (iii) include data to identify disparities related to gender, race,
30 ethnicity, geographic location, language, disability, or other attributes of special
31 populations; AND

1 (IV) INCLUDE INFORMATION ON ITS FRAUD, WASTE, AND
2 ABUSE DETECTION AND PREVENTION PROGRAM.

3 [(d)] (E) The Board shall cooperate fully with any investigation into the
4 affairs of the Exchange, including making available for examination the records of the
5 Exchange, conducted by:

6 (1) the Secretary under the Secretary's authority under the Affordable
7 Care Act; and

8 (2) the Commissioner under the Commissioner's authority to regulate
9 the sale and purchase of insurance in the State.

10 SECTION ~~3~~ 4. AND BE IT FURTHER ENACTED, That, on or before December
11 1, 2015, the Maryland Health Benefit Exchange, in consultation with the Maryland
12 Insurance Administration, shall conduct a study and report its findings and
13 recommendations to the Governor and, in accordance with § 2-1246 of the State
14 Government Article, the General Assembly, on:

15 (1) (i) whether the State should develop a ~~Maryland-specific~~ risk
16 adjustment program as an alternative to the federal or Maryland-specific model
17 selected under Title 31 of the Insurance Article that would provide more effective
18 protection ~~than the federal model~~ against adverse risk selection that could threaten
19 the viability of the Maryland Health Benefit Exchange and the affordability of its plan
20 offerings; and

21 ~~(2)~~ (ii) if so, how the ~~Maryland~~ alternative risk adjustment program
22 should be designed and when it should be implemented;

23 (2) whether strategies should be implemented to mitigate the impact
24 of the inclusion in the individual market of individuals enrolled in the Maryland
25 Health Insurance Plan; and

26 (3) whether the State should develop a Maryland-specific reinsurance
27 program to ensure the affordability of premiums in the individual market.

28 SECTION ~~4~~ 5. AND BE IT FURTHER ENACTED, That:

29 (a) There is joint legislative and executive committee that consists of the
30 following members:

31 (1) the chair of the Maryland Health Benefit Exchange and two
32 additional members of its Board to be selected by the chair;

33 (2) the Maryland Insurance Commissioner;

- 1 (3) the Secretary of Budget and Management;
- 2 (4) the chair of the Health Services Cost Review Commission or the
3 chair's designee;
- 4 (5) the chair of the Maryland Health Care Commission or the chair's
5 designee;
- 6 (6) two members of the Senate, appointed by the President of the
7 Senate; ~~and~~
- 8 (7) two members of the House of Delegates, appointed by the Speaker
9 of the House; and
- 10 (8) the Attorney General, or the Attorney General's designee.

11 (b) On or before December 1, 2012, the joint legislative and executive
12 committee, in consultation with the Maryland Health Benefit Exchange, its Financing
13 and Sustainability Advisory Committee established under § 31-106(c)(6) of the
14 Insurance Article, and other stakeholders, shall conduct a study and report its
15 findings and recommendations to the Governor and, in accordance with § 2-1246 of
16 the State Government Article, the General Assembly, on the financing mechanisms
17 which should be used to enable the Exchange to be self-sustaining by 2015. The study
18 and report shall:

19 (1) (i) build on the recommendations of the 2011 Report and
20 Recommendations of Maryland Health Benefit Exchange and the 2011 report of the
21 Finance and Sustainability Advisory Committee of the Exchange; and

22 (ii) in assessing total funds needed to sustain the Exchange and
23 to minimize duplication of functions and costs, consider the expertise of and functions
24 already performed by the Department of Health and Mental Hygiene, the Maryland
25 Health Care Commission, the Maryland Insurance Administration, and the Health
26 Services Cost Review Commission;

27 (2) examine a combination of funding mechanisms for the Exchange
28 with the goal of developing an approach that will:

29 (i) ensure a stable revenue stream;

30 (ii) allow the Exchange to adjust revenue levels to accommodate
31 fluctuations in enrollment and other factors affecting its fixed and variable costs; and

32 (iii) rely on:

1 1. a consistent, broad-based assessment that can be
2 adjusted to scale in order to reduce the Exchange's vulnerability to enrollment
3 fluctuations; and

4 2. additional funding from transaction fees;

5 (3) consider existing broad-based financing of health programs such
6 as the Maryland Health Care Commission's assessments on health care industry
7 sectors;

8 (4) taking into account all of the ramifications of and funding available
9 under the Affordable Care Act and changes in the State's health care delivery system,
10 consider the impact of any funding mechanism on health insurance premiums and the
11 State's Medicare waiver;

12 ~~(4)~~ (5) consider whether an assessment or transaction fee cap, formula,
13 or other mechanism should be used to align the revenues and expenditures of the
14 Exchange; and

15 ~~(5)~~ (6) develop recommendations on the specific mechanisms that should
16 be used to finance the Exchange for consideration by the General Assembly during the
17 2013 session.

18 SECTION ~~5~~ 6. AND BE IT FURTHER ENACTED, That, on or before December
19 1, 2015, the Maryland Health Benefit Exchange, in consultation with its advisory
20 committees established under § 31-106(c)(6) of the Insurance Article, and with other
21 stakeholders, shall conduct a study and report its findings and recommendations to
22 the Governor and, in accordance with § 2-1246 of the State Government Article, the
23 General Assembly, on whether the Exchange should remain an independent public
24 body or should become a nongovernmental, nonprofit entity.

25 SECTION ~~6~~ 7. AND BE IT FURTHER ENACTED, That, on or before December
26 1, 2016, the Maryland Health Benefit Exchange, in consultation with its advisory
27 committees established under § 31-106(c)(6) of the Insurance Article, and with other
28 stakeholders, shall conduct a study and report its findings and recommendations to
29 the Governor and, in accordance with § 2-1246 of the State Government Article, the
30 General Assembly, on whether to continue to maintain separate small group and
31 individual markets or to merge the two markets.

32 SECTION ~~7~~ 8. AND BE IT FURTHER ENACTED, That, on or before December
33 1, 2012, the Maryland Health Benefit Exchange, in consultation with the Maryland
34 Insurance Commissioner, the Department of Health and Mental Hygiene, its advisory
35 committees established under § 31-106(c)(6) of the Insurance Article, and with other
36 stakeholders, shall conduct a study, including a cost benefit analysis, and report its
37 findings and recommendations to the Governor and, in accordance with § 2-1246 of
38 the State Government Article, the General Assembly, of the establishment of
39 requirements for continuity of care in the State's health insurance markets, including:

1 (1) the Maryland Medical Assistance Program and the Maryland
2 Children's Health Program; and

3 (2) health benefit plans offered in the individual and small group
4 markets, both inside and outside the Maryland Health Benefit Exchange.

5 SECTION ~~8~~ 9. AND BE IT FURTHER ENACTED, That, except as provided in
6 Section 11 of this Act, the requirements of § 31-116(a)(2)(i) of the Insurance Article, as
7 enacted by Section 2 of this Act, shall be subject to any clarification regarding
8 essential pediatric benefits that may be provided by the U.S. Department of Health
9 and Human Services.

10 SECTION ~~9~~ 10. AND BE IT FURTHER ENACTED, That, with respect to the
11 preparation and certification of qualified plans to be offered through the Maryland
12 Health Benefit Exchange in 2014, pending adoption of regulations under Title 31 of
13 the Insurance Article, and after receiving comment from the Joint Committee on
14 Administrative, Executive, and Legislative Review, the Senate Finance Committee,
15 the House Health and Government Operations Committee, carriers, and the public,
16 the Board of Trustees of the Exchange may adopt interim policies, if necessary, to:

17 (1) comply with federal law and regulations; and

18 (2) allow carriers offering qualified plans in the Exchange in 2014
19 sufficient time to design and develop qualified plans and file rates with the Maryland
20 Insurance Administration.

21 SECTION 11. AND BE IT FURTHER ENACTED, That Section 2 of this Act
22 shall take effect January 1, 2014.

23 SECTION ~~8~~ ~~10~~ 12. AND BE IT FURTHER ENACTED, That this Act shall
24 take effect June 1, 2012.

Approved:

Governor.

President of the Senate.

Speaker of the House of Delegates.